Appendix 5: All advice provided to patients during all registered contacts, and separately for patients suspected of COVID-19.

All countries	Advice for home isolation					
	All patients	67.2% (65.5-	68.8)			
	COVID-19 suspected	83.2% (81.1-	85.1)			
	Advice for symptomatic treatment					
	All patients	75.6% (74-77	7)			
	COVID-19 suspected	70.4% (67.9-	72.8)			
	A scheduled follow-up visit/call					
	All patients	49.9% (48.1-	49.9% (48.1-51.6)			
	COVID-19 suspected	51.5% (48.8-	51.5% (48.8-54.2)			
	Advice for family members		Home isolation			
	All patients	51.9%	All patients	34.0% (32.3-35.7)		
		(50.1-53.7)	COVID-19 suspected	54.7% (52-57.4)		
	COVID-19 suspected	69.6%	Social distancing			
		(67.1-72.1)	All patients	40.2% (38.5-41.9)		
			COVID-19 suspected	53.1% (52-57.4)		
	Preventive measures for patient		Extra handwashing			
	All patients	64.1%	All patients	56.7% (55-58.5)		
		(62.4-65.8)	COVID-19 suspected	62.4% (59.8-65)		
	COVID-19 suspected	68.6%	Sneezing in sleeve			
		(66.1-71.1)	All patients	47.2% (45.5-49)		
			COVID-19 suspected	48.4%)45.7-51.1)		
			Social distancing			
			All patients	51.1% (49.3-52.9)		
			COVID-19 suspected	56.3% (53.6-59)		
			Nose/mouth protection			
			All patients	37.3% (35.6-39)		
			COVID-19 suspected	42.2% (39.5-44.9)		
			Staying in separate room			
			All patients	27.3% (25.8-28.9)		
			COVID-19 suspected	40.6% (37.9-43.3)		
	Where to find reliable information					
	All patients	20.0% (18.6-	·			
	COVID-19 suspected	28.0% (25.6-30.5)				

Armenia	Advice for home isolation			
	All patients	47.6% (40.3-	55.1)	
	COVID-19 suspected	64.9% (25.6-	30.5)	
	Advice for symptomatic treatment			
	All patients	81.2% (74.6-	86.3)	
	COVID-19 suspected	83.3% (75.4-	89.1)	
	A scheduled follow-up visit/call			
	All patients	49.4% (42-56	5.8)	
	COVID-19 suspected	46.5% (37.6-	55.6)	
	Advice for family members		Home isolation	
	All patients	47.6%	All patients	44.1% (36.9-51.6)
		(40.3-55.1)	COVID-19 suspected	58.8% (49.6-67.4)
	COVID-19 suspected	62.3%	Social distancing	
		(53.1-70.6)	All patients	9.4 % (5.9-14.7)
			COVID-19 suspected	11.4% (6.8-18.5)

Preventive measures for patient		Extra handwashing	
All patients	44.1%	All patients	42.4% (35.2-49.9)
	(36.9-51.6)	COVID-19 suspected	53.5% (44.462.4)
COVID-19 suspected	55.3%	Sneezing in sleeve	
	(46.1-64.1)	All patients	5.9% (3.2-10.5)
		COVID-19 suspected	7.0% (3.6-13.2)
		Social distancing	
		All patients	6.5% (3.7-11.2)
		COVID-19 suspected	7.0% (3.6-13.2)
		Nose/mouth protection	
		All patients	5.9% (3.2-10.5)
		COVID-19 suspected	7.9% (4.2-14.3)
		Staying in separate room	
		All patients	2.9% (1.3-6.7)
		COVID-19 suspected	4.4% (1.9-9.9)
Where to find reliable information			
All patients	2.4% (1-5.9)		
COVID-19 suspected	1.8% (0.5-6.2	2)	

Belgium	Advice for home isolation			
	All patients	90.7% (86.1-	93.9)	
	COVID-19 suspected	89.0% (82.9-	93.1)	
	Advice for symptomatic treatment			
	All patients	71.3% (64.9-	76.9)	
	COVID-19 suspected	69.2% (61.3-	76.1)	
	A scheduled follow-up visit/call			
	All patients	30.1% (24.4-	36.5)	
	COVID-19 suspected	34.9% (27.7-	43)	
	Advice for family members		Home isolation	
	All patients	50.0%	All patients	22.2% (17.2-28.2)
		(43.3-56.6)	COVID-19 suspected	18.5% (13-25.6)
	COVID-19 suspected	50.7%	Social distancing	
		(42.7-58.7)	All patients	42.1% (35.7-48.8)
			COVID-19 suspected	42.5% (34.7-50.6)
	Preventive measures for patient		Extra handwashing	
	All patients	31.5%	All patients	23.6% (18.4-29.7)
		(25.7-38)	COVID-19 suspected	19.9% (14.2-27.1)
	COVID-19 suspected	26.7%	Sneezing in sleeve	
		(20.2-34.4)	All patients	18.1% (13.5-23.7)
			COVID-19 suspected	13.7% (9.1-20.2)
			Social distancing	
			All patients	30.6% (24.8-37)
			COVID-19 suspected	25.3% (19-33)
			Nose/mouth protection	
			All patients	6.0% (3.6-10)
			COVID-19 suspected	5.5% (2.8-10.4)
			Staying in separate room	
			All patients	12.5% (8.7-17.6)
			COVID-19 suspected	11.0% (6.9-17.1)
	Where to find reliable information			· · · · · ·
	All patients	15.3% (11.1-	20.7)	
	COVID-19 suspected	14.4% (9.6-2	0.1)	

Germany	Advice for home isolation					
	All patients	19.6% (14.6-	25.8)			
	COVID-19 suspected	88.2% (73.4-	95.3)			
	Advice for symptomatic treatment					
	All patients	96.3% (92.6-	98.2)			
	COVID-19 suspected	100% (89.9-1	100)			
	A scheduled follow-up visit/call					
	All patients	91.0% (86.1-	91.0% (86.1-94.3)			
	COVID-19 suspected	94.1% (80.9-	98.4)			
	Advice for family members		Home isolation			
	All patients	9.5%	All patients	6.3% (3.7-10.8)		
		(6.1-14.6)	COVID-19 suspected	35.3% (21.5-52.1)		
	COVID-19 suspected	52.9%	Social distancing			
		(36.7-68.6)	All patients	7.4% (4.5-12.1)		
			COVID-19 suspected	41.2% (26.4-57.8)		
	Preventive measures for patient		Extra handwashing			
	All patients	48.7%	All patients	39.7% (33-46.8)		
		(41.7-55.8)	COVID-19 suspected	97.1% (85.1-99.5)		
	COVID-19 suspected	97.1%	Sneezing in sleeve			
		(85.1-99.5)	All patients	40.2% (33.5-47.3)		
			COVID-19 suspected	91.2% (77-97)		
			Social distancing			
			All patients	37.0% (30.5-44.1)		
			COVID-19 suspected	94.1% (80.9-98.4)		
			Nose/mouth protection			
			All patients	22.8% (17.4-29.2)		
			COVID-19 suspected	85.3% (70-93.6)		
			Staying in separate room			
			All patients	0.0% (0-2)		
			COVID-19 suspected	0.0% (0-10)		
	Where to find reliable information					
	All patients	10.6% (7-15.	8)			
	COVID-19 suspected	58.8% (42.2-	73.6)			

Denmark	Advice for home isolation			
	All patients	88.2% (82.1-	92.4)	
	COVID-19 suspected	92.7% (86.3-	96.3)	
	Advice for symptomatic treatment			
	All patients	46.1% (38.3-	54)	
	COVID-19 suspected	44.5% (35.6-53.9)		
	A scheduled follow-up visit/call			
	All patients	18.4% (13.1-	25.3)	
	COVID-19 suspected	17.3% (11.4-25.4)		
	Advice for family members		Home isolation	
	All patients	24.3%	All patients	13.8% (9.2-20.2)
		(18.2-31.7)	COVID-19 suspected	14.5% (9.2-22.3)
	COVID-19 suspected	23.6%	Social distancing	
		(16.7-32.4)	All patients	13.8% (9.2-20.2)
			COVID-19 suspected	10.9% (6.4-8.1)
	Preventive measures for patient		Extra handwashing	
	All patients	37.5%	All patients	21.7% (15.9-28.9)
		(30.2-45.4)	COVID-19 suspected	19.1% (12.8-27.4)

COVID-19 suspected	35.5%	Sneezing in sleeve	
	(27.1-44.8)	All patients	18.4% (13.1-25.4)
		COVID-19 suspected	18.2% (12.1-26.4)
		Social distancing	
		All patients	23.0% (17.1-30.3)
		COVID-19 suspected	20.9% (14.4-29.4)
		Nose/mouth protection	
		All patients	2.0% (0.7-5.6)
		COVID-19 suspected	2.7% (0.9-7.7)
		Staying in separate room	
		All patients	0.7% (0.1-3.6)
		COVID-19 suspected	0.9% (0.2-4.9)
Where to find reliable information			
All patients	7.9% (4.6-13	.3)	
COVID-19 suspected	7.3% (3.7-13	.7)	

Spain	Advice for home isolation			
	All patients	81.2% (75.5-	85.8)	
	COVID-19 suspected	89.4% (84.1-	93)	
	Advice for symptomatic treatment			
	All patients	84.8% (79.5-	88.9)	
	COVID-19 suspected	84.0% (78.1-	88.6)	
	A scheduled follow-up visit/call			
	All patients	74.4% (68.3-	79.7)	
	COVID-19 suspected	81.9% (75.8-86.8)		
	Advice for family members		Home isolation	
	PPAS COVID	69.5%	All patients	65.5% (59-71.4)
		(63.2-75.2)	COVID-19 suspected	73.9% (67.2-79.7)
	COVID-19 suspected patients	78.7%	Social distancing	
		(72.3-84)	All patients	51.1% (44.6-57.6)
			COVID-19 suspected	57.4% (50.3-64.3)
	Preventive measures for patient		Extra handwashing	
	All patients	80.7%	All patients	78.0% (72.1-83)
		(75-85.4)	COVID-19 suspected	84.0% (78.1-88.6)
	COVID-19 suspected	87.2%	Sneezing in sleeve	
		(81.7-91.3)	All patients	39.5% (33.3-46)
			COVID-19 suspected	43.1% (36.2-50.2)
			Social distancing	
			All patients	58.3% (51.7-64.6)
			COVID-19 suspected	63.8% (56.8-70.4)
			Nose/mouth protection	
			All patients	56.5% (50-62.8)
			COVID-19 suspected	60.6% (53.5-67.3)
			Staying in separate room	
			All patients	62.3% (55.8-68.4)
			COVID-19 suspected	70.2% (63.3-76.3)
	Where to find reliable information			
	All patients	20.6% (15.8-	•	
	COVID-19 suspected	23.9% (18.4-30.5)		

France	Advice for home isolation				
	All patients	79.4% (72.3-	85)		
	COVID-19 suspected	89.4% (81.5-	94.1)		
	Advice for symptomatic treatment				
	All patients	80.0% (73-85	5.5)		
	COVID-19 suspected	81.9% (72.9-	88.4)		
	A scheduled follow-up visit/call				
	All patients	47.7% (40-55.6)			
	COVID-19 suspected	61.7% (51.6-	70.9)		
	Advice for family members		Home isolation		
	All patients	64.5%	All patients	51.0% (43.2-58.7)	
		(56.7-71.6)	COVID-19 suspected	57.4% (47.4-67)	
	COVID-19 suspected	72.3%	Social distancing		
		(62.6-80.4)	All patients	54.8% (47-62.5)	
			COVID-19 suspected	61.7% (51.6-70.9)	
	Preventive measures for patient		Extra handwashing		
	All patients	80.6%	All patients	74.2% (66.8-80.4)	
		(73.7-86.1)	COVID-19 suspected	80.9% (71.8-87.5)	
	COVID-19 suspected	84.0%	Sneezing in sleeve		
		(75.3-90.1)	All patients	63.9% (56-71)	
			COVID-19 suspected	73.4% (63.7-81.3)	
			Social distancing		
			All patients	76.8% (69.5-82.7)	
			COVID-19 suspected	81.9% (72.9-88.4)	
			Nose/mouth protection		
			All patients	41.3% (33.8-49.2)	
			COVID-19 suspected	44.7% (35-54.7)	
			Staying in separate room		
			All patients	40.6% (33.2-48.5)	
			COVID-19 suspected	56.4% (46.3-66)	
	Where to find reliable information				
	All patients	9.0% (5.5-14	•		
	COVID-19 suspected	11.7% (6.7-19.7)			

Georgia*	Advice for home isolation				
	All patients	86.9% (81.9-	90.7)		
	COVID-19 suspected	100%			
	Advice for symptomatic treatment				
	All patients	82.9% (77.4-87.3)			
	COVID-19 suspected	88.9%			
	A scheduled follow-up visit/call				
	All patients	49.5% (43-56.1)			
	COVID-19 suspected	55.6%			
	Advice for family members		Home isolation		
	All patients	58.6%	All patients	7.7% (4.8-11.9)	
		(52-64.8)	COVID-19 suspected	22.2%	
	COVID-19 suspected	88.9%	Social distancing		
			All patients	54.5% (47.9-60.9)	
			COVID-19 suspected	88.9%	
	Preventive measures for patient		Extra handwashing		
	All patients	93.2%	All patients	73.9% (67.6-79.2)	
		(89.2-95.9)	COVID-19 suspected	66.7%	

COVID-19 suspected	100%	Sneezing in sleeve	
		All patients	73.0% (66.8-78.4)
		COVID-19 suspected	55.6%
		Social distancing	
		All patients	89.6% (84.9-93)
		COVID-19 suspected	88.9%
		Nose/mouth protection	
		All patients	72.5% (66.3-78)
		COVID-19 suspected	66.7%
		Staying in separate room	
		All patients	10.8% (7.4-15.6)
		COVID-19 suspected	55.6%
Where to find reliable information			
All patients	11.3% (7.8-1	6.1)	
COVID-19 suspected	0.0%		

Greece	Advice for home isolation				
	All patients	75.6% (69.5-	80.8)		
	COVID-19 suspected	83.1% (73.7-	89.7)		
	Advice for symptomatic treatment				
	All patients	63.8% (57.3-	70)		
	COVID-19 suspected	50.6% (40.1-	61.1)		
	A scheduled follow-up visit/call				
	All patients	71.0% (64.7-76.6) 77.1% (67-84.8)			
	COVID-19 suspected				
	Advice for family members		Home isolation		
	All patients	73.3%	All patients	51.0% (44.6-57.6)	
		(67.1-78.7)	COVID-19 suspected	74.7% (64.4-82.8)	
	COVID-19 suspected	96.4%	Social distancing		
-		(89.8-98.7)	All patients	62.4% (55.9-68.6)	
			COVID-19 suspected	94.0% (86.7-97.4)	
	Preventive measures for patient		Extra handwashing		
	PPAS COVID	82.4%	All patients	72.9% (66.6-78.3)	
		(76.8-86.8)	COVID-19 suspected	91.6% (83.6-95.8)	
	COVID-19 suspected patients	92.8%	Sneezing in sleeve		
		(85.1-96.6)	All patients	71.9% (65.7-77.5)	
			COVID-19 suspected	91.6% (83.6-95.8)	
			Social distancing		
			All patients	71.0% (64.7-76.6)	
			COVID-19 suspected	91.6% (83.6-95.8)	
			Nose/mouth protection		
			All patients	63.3% (56.8-69.4)	
			COVID-19 suspected	89.2% (80.7-94.2)	
			Staying in separate room		
			All patients	48.0% (41.5-54.5)	
			COVID-19 suspected	75.9% (65.7-83.8)	
	Where to find reliable information				
	All patients	0.0% (0-1.7)			
	COVID-19 suspected	0.0% (0-4.4)			

Hungary*	Advice for home isolation						
	All patients	45.7% (37.6-	54)				
	COVID-19 suspected	83.3%					
	Advice for symptomatic treatment						
	All patients	55.1% (46.8-	55.1% (46.8-63.1)				
	COVID-19 suspected	33.3% I					
	A scheduled follow-up visit/call						
	All patients	39.1% (31.4-47.5)					
	COVID-19 suspected	0.0%	•				
	Advice for family members		Home isolation				
	All patients	42.8%	All patients	32.6% (25.4-40.8)			
		(34.8-51.1)	COVID-19 suspected	66.7%			
	COVID-19 suspected	83.3%	Social distancing				
			All patients	35.5% (28-43.8)			
			COVID-19 suspected	55.6%			
	Preventive measures for patient		Extra handwashing				
	All patients	61.6%	All patients	58.0% (49.6-65.9)			
		(53.3-69.3)	COVID-19 suspected	88.9%			
	COVID-19 suspected	100%	Sneezing in sleeve				
			All patients	48.6% (40.4-56.8)			
			COVID-19 suspected	77.8%			
			Social distancing				
			All patients	25.4% (18.8-33.2)			
			COVID-19 suspected	72.2%			
			Nose/mouth protection				
			All patients	25.4% (18.8-33.2)			
			COVID-19 suspected	66.7%			
			Staying in separate room				
			All patients	11.6% (7.3-18)			
			COVID-19 suspected	55.6%			
	Where to find reliable information						
	All patients	0.0% (0-2.7)					
	COVID-19 suspected	0.0%					

Ireland	Advice for home isolation					
	All patients	76.5% (70.4-	76.5% (70.4-81.7)			
	COVID-19 suspected	91.7% (83.8-95.9)				
	Advice for symptomatic treatment					
	All patients	85.7% (80.4-	89.8)			
	COVID-19 suspected	86.9% (78.1-92.5)				
	A scheduled follow-up visit/call					
	All patients	10.6% (7.2-1	10.6% (7.2-15.4)			
	COVID-19 suspected	14.3% (84-23.3)				
	Advice for family members		Home isolation			
	All patients	65.9%	All patients	52.5% (45.9-59.1)		
		(59.4-71.9)	COVID-19 suspected	70.2% (59.8-79)		
	COVID-19 suspected	81.0%	Social distancing			
		(71.3-87.9)	All patients	44.7% (38.2-51.4)		
			COVID-19 suspected	57.1% (46.5-67.2)		
	Preventive measures for patient		Extra handwashing			
	All patients	67.7%	All patients	58.1% (51.4-64.4)		
		(61.3-73.6)	COVID-19 suspected	75.0% (64.8-83)		

COVID-19 suspected	88.1%	Sneezing in sleeve	
	(79.5-93.4)	All patients	46.5% (40-53.2)
		COVID-19 suspected	60.7% (50-70.5)
		Social distancing	
		All patients	56.2% (49.6-62.7)
		COVID-19 suspected	73.8% (63.5-82)
		Nose/mouth protection	
		All patients	41.9% (35.6-48.6)
		COVID-19 suspected	54.8% (44.1-65)
		Staying in separate room	
		All patients	43.8% (37.3-50.4)
		COVID-19 suspected	58.3% (47.7-68.3)
Where to find reliable information			
All patients	54.8% (48.2-	61.3)	
COVID-19 suspected	73.8% (63.5-	82)	

Moldova	Advice for home isolation					
	All patients	77.3% (71.6-82.2)				
	COVID-19 suspected	75.0% (67.2-81.4)				
	Advice for symptomatic treatment					
	All patients	88.2% (83.5-91.7)				
	COVID-19 suspected	80.7% (73.4-86.4)				
	A scheduled follow-up visit/call					
	All patients	82.4% (77-86	5.7)			
	COVID-19 suspected	73.6% (65.7-	73.6% (65.7-80.2)			
	Advice for family members		Home isolation			
	All patients	84.0%	All patients	49.2% (42.9-55.5)		
		(78.8-88.1)	COVID-19 suspected	79.3% (71.8-85.2)		
	COVID-19 suspected	98.6%	Social distancing			
		(94.9-99.6)	All patients	81.9% (76.6-86.3)		
			COVID-19 suspected	95.7% (91-98)		
	Preventive measures for patient		Extra handwashing			
	All patients	95.8%	All patients	95.4% (91.9-97.4)		
		(92.4-97.7)	COVID-19 suspected	94.3% (89.1-97)		
	COVID-19 suspected	95.0%	Sneezing in sleeve			
		(90-97.6)	All patients	95.4% (91.9-97.4)		
			COVID-19 suspected	94.3% (89.1-97)		
			Social distancing			
			All patients	95.0% (91.4-97.1)		
			COVID-19 suspected	93.6% (88.2-96.6)		
			Nose/mouth protection			
			All patients	94.5% (90.9-96.8)		
			COVID-19 suspected	93.6% (88.2-96.6)		
			Staying in separate room			
			All patients	55.0% (48.7-61.2)		
			COVID-19 suspected	63.6% (55.3-71.1)		
	Where to find reliable information					
	All patients	52.9% (46.6-	59.2)			
	COVID-19 suspected	75.0% (67.2-	81.4))			

Netherlands	Advice for home isolation						
	All patients	71.3% (65.2-	-76.8)				
	COVID-19 suspected	81.5% (74.1-87.1)					
	Advice for symptomatic treatment						
	All patients	49.1% (42.7-	49.1% (42.7-55.6)				
	COVID-19 suspected	45.2% (37-53.6)					
	A scheduled follow-up visit/call	26.1% (20.8-32.1)					
	All patients						
	COVID-19 suspected	34.8% (27.3-	43.2)				
	Advice for family members		Home isolation				
	All patients	54.8%	All patients	36.1% (30.2-42.5)			
		(48.3-61.1)	COVID-19 suspected	43.0% (34.9-51.4)			
	COVID-19 suspected	63.0%	Social distancing				
		(54.6-70.6)	All patients	40.9% (34.7-47.3)			
			COVID-19 suspected	51.9% (43.5-60.1)			
	Preventive measures for patient		Extra handwashing				
	All patients	56.1%	All patients	43.5% (37.2-49.9)			
		(49.6-62.3)	COVID-19 suspected	46.7% (38.5-55)			
	COVID-19 suspected	56.3%	Sneezing in sleeve				
		(47.9-64.4)	All patients	40.9% (34.7-47.3)			
			COVID-19 suspected	45.9% (37.8-54.3)			
			Social distancing				
			All patients	50.0% (43.6-56.4)			
			COVID-19 suspected	51.9% (43.5-60.1)			
			Nose/mouth protection				
			All patients	4.8% (2.7-8.4)			
			COVID-19 suspected	5.2% (2.5-10.3)			
			Staying in separate room				
			All patients	22.2% (17.3-27.9)			
			COVID-19 suspected	30.4% (23.3-38.6)			
	Where to find reliable information						
	All patients	24.8% (19.7-	30.7)				
	COVID-19 suspected	25.9% (19.2-33.9)					

Poland*	Advice for home isolation					
	All patients	57.4% (50.9-	57.4% (50.9-63.6)			
	COVID-19 suspected	61.5%	61.5%			
	Advice for symptomatic treatment					
	All patients	73.9% (67.9-	79.2)			
	COVID-19 suspected	69.2%	69.2%			
	A scheduled follow-up visit/call					
	All patients	54.3% (47.9-60.6)				
	COVID-19 suspected	69.2%				
	Advice for family members		Home isolation			
	All patients	25.2%	All patients	16.5% (12.3-21.9)		
		(20-31.2)	COVID-19 suspected	76.9%		
	COVID-19 suspected	84.6%	Social distancing			
		(49.6-62.3)	All patients	15.7% 911.5-20.9)		
			COVID-19 suspected	61.5%		
	Preventive measures for patient		Extra handwashing			
	All patients	56.1%	All patients	55.2% (48.8-61.5)		
		(49.6-62.3)	COVID-19 suspected	84.6%		

COVID-19 suspected	84.6%	Sneezing in sleeve	
		All patients	43.0% (36.8-49.5)
		COVID-19 suspected	76.9%
		Social distancing	
		All patients	31.7% (26.1-38)
		COVID-19 suspected	76.9%
		Nose/mouth protection	
		All patients	13.5% (9.7-18.5)
		COVID-19 suspected	84.6%
		Staying in separate room	
		All patients	7.8% (5-12)
		COVID-19 suspected	38.5%
Where to find reliable information			
All patients	30.4% (24.9-	36.7)	
COVID-19 suspected	53.8%		

Romania*	Advice for home isolation					
	All patients	32.5% (24.6-41.5)				
	COVID-19 suspected	75.0%				
	Advice for symptomatic treatment	94.7% (89-97.6) 87.5%				
	All patients					
	COVID-19 suspected					
	A scheduled follow-up visit/call					
	All patients	41.2% (32.6-	50.4)			
	COVID-19 suspected	87.5%				
	Advice for family members		Home isolation			
	All patients	35.1%	All patients	3.5% (1.4-8.7)		
		(27-44.2)	COVID-19 suspected	37.5%		
	COVID-19 suspected	87.5%	Social distancing			
			All patients	34.2% (26.1-43.3)		
			COVID-19 suspected	87.5%		
	Preventive measures for patient		Extra handwashing			
	All patients	68.4%	All patients	68.4% (59.4-76.2)		
		(59.4-76.2)	COVID-19 suspected	100%		
	COVID-19 suspected	100%	Sneezing in sleeve			
			All patients	64.9% (55.8-73)		
			COVID-19 suspected	87.5%		
			Social distancing			
			All patients	60.5% (51.4-69)		
			COVID-19 suspected	100%		
			Nose/mouth protection			
			All patients	57.9% (48.7-66.6)		
			COVID-19 suspected	100%		
			Staying in separate room			
			All patients	29.8% (22.2-38.8)		
			COVID-19 suspected	87.5%		
	Where to find reliable information					
	All patients	4.4% (1.9-9.8	3)			
	COVID-19 suspected	37.5%				

Ukraine	Advice for home isolation				
	All patients	61.8% (55.4-	67.9)		
	COVID-19 suspected	85.3% (75-91	1.8)		
	Advice for symptomatic treatment				
	All patients	83.3% (78-87	7.6)		
	COVID-19 suspected	64.7% (52.8-75) 64.5% (58.1-70.4)			
	A scheduled follow-up visit/call				
	All patients				
	COVID-19 suspected	64.7% (52.8-	75		
	Advice for family members		Home isolation		
	All patients	54.4%	All patients	39.9% (33.8-46.4)	
		(47.9-60.7)	COVID-19 suspected	83.8% (73.3-90.7)	
	COVID-19 suspected	88.2%	Social distancing		
		(78.5-93.9)	All patients	45.6% (39.3-52.1)	
			COVID-19 suspected	70.6% (59-80)	
	Preventive measures for patient		Extra handwashing		
	All patients	64.9%	All patients	57.0% (50.5-63.3)	
		(58.5-70.8)	COVID-19 suspected	69.1% (57.4-78.8)	
	COVID-19 suspected	76.5%	Sneezing in sleeve		
		(65.1-85)	All patients	50.4% (44-56.9)	
			COVID-19 suspected	61.8% (50-72.4)	
			Social distancing		
			All patients	52.2% (45.7-58.6)	
			COVID-19 suspected	66.2% (54.3-76.3)	
			Nose/mouth protection		
			All patients	51.3% (44.9-57.7)	
			COVID-19 suspected	66.2% (54.3-76.3)	
			Staying in separate room		
			All patients	50.4% (44-56.9)	
			COVID-19 suspected	67.6% (55.8-77.6)	
	Where to find reliable information				
	All patients	28.9% (23.5-	35.1)		
	COVID-19 suspected	58.8% (47-69.7)			

United	Advice for home isolation					
Kingdom	All patients	50.0% (41.2-58.8)				
	COVID-19 suspected	66.7% (54.1-77.3)				
	Advice for symptomatic treatment					
	All patients	66.7% (57.8-74.5)				
	COVID-19 suspected	68.3% (55.8-78.7)				
	A scheduled follow-up visit/call					
	All patients	15.8% (10.4-23.4)				
	COVID-19 suspected	21.7% (13.1-33.6)				
	Advice for family members		Home isolation			
	All patients	40.0%	All patients	31.7% (24-40.4)		
		(31.7-48.9)	COVID-19 suspected	40.0% (28.6-52.6)		
	COVID-19 suspected	51.7%	Social distancing			
		(39.3-63.8)	All patients	14.2% (9-21.5)		
			COVID-19 suspected	25.0% (15.8-37.2)		
	Preventive measures for patient		Extra handwashing			
	All patients	28.3%	All patients	20.0% (13.8-28)		
		(21-37)	COVID-19 suspected	23.3% (14.4-35.4)		

COVID-19 suspected	31.7%	Sneezing in sleeve	
	(21.3-44.2)	All patients	5.8% (2.9-11.5)
		COVID-19 suspected	5.0% (1.7-13.7)
		Social distancing	
		All patients	15.8% (10.4-23.4)
		COVID-19 suspected	23.3% (14.4-35.4)
		Nose/mouth protection	
		All patients	5.0% (2.3-10.5)
		COVID-19 suspected	8.3% (3.6-18)
		Staying in separate room	
		All patients	8.3% (4.6-14.7)
		COVID-19 suspected	11.7% (5.8-22.2)
Where to find reliable information			
All patients	12.5% (7.7-19	9.6)	
COVID-19 suspected	10% (4.7-20.2	1)	

 $^{^{*}}$ For countries with less than 20 COVID-19 suspected patients, 95%CIs were not calculated and data should be interpreted with care.