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A Search for relevant Contextual Factors in Intervention Studies, a Stepwise Approach with Online Information.

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A Search for relevant Contextual Factors in Intervention Studies, a Stepwise Approach with Online

Information.

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Abstract

Objective: The aim of the present study is to describe a stepwise approach to study which contextual factors might moderate the effect of healthcare interventions and to test the feasibility of this approach within the D-SCOPE project.

Design: Exploratory case study

Setting: In the D-SCOPE project a complex intervention by means of home visits was set up to improve the access to tailored care in 3 municipalities (Ghent, Knokke-Heist and Tienen).

Methods: A five-step approach was designed and tested: (1) a theoretical/conceptual discussion of relevant contextual factor domains was held; (2) a search was done to find appropriate web-based public datasets which covered these topics with standardized information; (3) a list of all identified contextual factors was made (inventory); (4) to reduce the long list of contextual factors, a concise list of the most relevant contextual factors was developed based on the opinion of two independent reviewers; and (5) a Nominal Grouping Technique was applied.

Results: Three public web-based datasets were found resulting in an inventory of 157 contextual factors. After the selection by two independent reviewers, 41 contextual factors were left over and presented in the Nominal Grouping Technique which selected 10 contextual factors. The NGT included seven researchers, all familiar with the D-SCOPE intervention, with various educational backgrounds and expertise and lasted approximately one hour

Conclusion: The present study shows that the five-step approach is feasible to determine relevant contextual factors that might affect the results of an intervention study. Such information may be used to correct for in the statistical analyses and for interpretation of the outcomes of intervention studies.

Key words

Context – online information – complex intervention – frailty – method

Article Summary:

Strengths and limitations of this study

- The role of the context within intervention studies is often ignored
- The world wide web offers an opportunity for to study the setting of an intervention
- The present study offers a uniform and standardized way based on five steps
- An in-depth study of the local context using online databases is feasible
- The present approach only presents a fraction of the context and not the full context of a study

Introduction

Randomized controlled trials (RCTs) are widely regarded as the gold standard to identify causal relations between interventions and their predetermined outcomes. Some critics argue that, with respect to randomized trials of complex public health interventions, researchers fail to address the interaction of intervention components with each other and with the local context [1-3]. In the literature, the concept 'context' refers to the spatial and institutional locations of social situations, with the inherent norms, values, and interrelationships and describes those features of the conditions in which programs are introduced [1, 3]. The key features of complex interventions are: 1) the number of interacting components (the number and complexity of behaviors required by those delivering or receiving the intervention), 2) the number of groups or organizational levels targeted by the intervention, 3) the number and variability of outcomes, and 4) the degree of flexibility or tailoring of the intervention permitted [4]. As interventions are almost always introduced into diverse contexts (e.g., municipalities, neighborhoods, clinics), the mechanisms activated by the intervention will vary according to the saliently different context conditions. Because of the relevant variations in context and mechanisms activated by an intervention, its result is liable to have mixed outcome patterns [1]. In RCTs of complex interventions, the role of implementers, the local context, and other factors, that may moderate the effect of an intervention, often are ignored [2, 5]. Some authors argue that certain contexts are supportive to the intervention and some are not [1]. The need for including contextually relevant factors was also highlighted in 'The National Care For Elderly Programme' (2008-2016), a countrywide government-funded program in the Netherlands. Its goal was to develop a more proactive, integrated health-care system for older adults. More than 70 scientific projects were conducted, including nine large-scale trials. None of these nine proactive primary-care programs demonstrated clinically relevant effects on daily functioning. After the evaluation of these trials, one of the conclusions was the need to pay more attention to the in-depth analysis of the context and to develop a uniform methodology to study the local context in a standardized way [6]. Currently, more attention is given to the importance of context and the understanding of the context in complex interventions [7-8]. Several guidances have been developed to support researchers during the design of a complex intervention and to take the context into account [7-10]. One can use a wide range of research methods to gain a better understanding of the context in which the intervention will operate, although the focus is on qualitative methods and less on quantitative methods [7-8]. Nowadays, a significant amount of information can be found online, which was not available or difficult to find in the past. The World Wide Web could offer an opportunity for researchers to study the setting of an intervention. However, it is unknown whether the information available online is useful to study and compare the local contexts.

The present study is framed within the Detection, Support and Care for Older People: Prevention and Empowerment (D-SCOPE) project and features an organized trial that was aimed to enable older adults to age well in place. After the baseline assessment, older participants assigned to the experimental group were contacted for a home visit by a professional from the social service of the municipality. During the home visit, the professional from the social service of the municipality explored the older adult's competences, needs and preferences. The professional from the social service of the municipality proposed a type of intervention based on the results of the baseline assessment and the home visit. In consultation with the participant and social network, decisions with regard to tailored care and support were made. The intervention depended on the availability of the care and support services in the municipality, and could be formal (e.g., home care) or informal (e.g., activities of an older adult's association). A professional from the social service of the municipality monitored which care the participant received, whether the older person canceled the care and support and if the care recipient was satisfied with the supplied care. This was assessed monthly by telephone. The trial was performed in three municipalities [11]. As a part of the D-SCOPE project, we wanted to know which contextual factors might interact/moderate the effect of a home visit and its related tailored care and support. This information can be useful in explaining the results of the D-SCOPE intervention study and provide insight regarding which context might be supportive for a home visit and which might not. The aim of the present study is to describe an approach to study which contextual factors might

moderate the effect of healthcare interventions, and to test this approach for the D-SCOPE intervention. As web-based public data are generally easily obtainable, we focus on context data from such resources. To determine the feasibility of an in-depth study of the local context, the following research questions are answered: 1) are there relevant standardized web-based public data available in these three municipalities? and 2) how can the contextual factors most likely to interact with the intervention and moderate its outcomes be determined?

Methods

Design

To test the feasibility of determining relevant contextual factors in a RCT, an exploratory case study was conducted within the D-SCOPE project [11]. This D-SCOPE trial was performed in three municipalities in the Flemish region in Belgium (Ghent, Knokke-Heist and Thienen, see supplementary file 1: Map of Flanders). Therefore, only the contextual factors of these three municipalities were considered. The different steps of the approach to determine the relevant contextual factors that might moderate the effects of health care interventions are hereby described.

Five-step approach:

Because of the complex nature of its intervention and depending on the availability of the care and support services in the municipality, the effect may be context-sensitive [12-14]. To determine the relevant contextual factors within the D-SCOPE project, five steps were taken (see Figure 1).

In the first step, a theoretical/conceptual discussion of the relevant contextual factor domains was held. A meeting (by the first, second and last author) was organized to discuss the topics that should be covered with regard to the D-SCOPE intervention; which features the data must fulfill to be included. The meeting was organized based on the results of the meta-analysis of Van der Elst et al. [5] and the professional experience of the two co-authors (the second and last author). Several inclusion and exclusion criteria, such as the exclusion of factors only related to children, such as childcare or crèches, were formulated [5].

In step two, after determining which topics should be covered, an explorative online search was performed (by the first author) to find appropriate and relevant public web-based datasets, which included the general contextual factors discussed in step one (e.g., datasets including official statistics).

In step three, after determining the appropriate public web-based datasets, an inventory of the contextual factors retrieved from the public datasets was made (by the first author). Regarding the availability of services, the inventory was based on the frameworks of official organizations. Microsoft Excel and the technique of mind mapping was used to construct the inventory. Mind mapping was used to structure and compare the available services in the three municipalities.

In step four, to reduce the number of contextual factors, a (critical) selection of the collected contextual factors was made by two experienced clinicians in primary care (the second and last author). Both received the inventory with the contextual factors and its distributions and were asked to assign each contextual factor a green, orange or red score, independently of each other. A green score indicated that the contextual factor might moderate the effect of the D-SCOPE intervention. An orange score reflected the opinion that one was not sure if the contextual factor was not considered able to moderate the effect of the D-SCOPE intervention. A red score indicated that the contextual factor a green score by both reviewers were included in the fifth step; those factors with only red scores were automatically excluded. Regarding the status of all other contextual factors, and in the case of discrepancies, a meeting was held (between the first, second and last author) to reach consensus.

In the fifth and last step, in order to determine the most relevant contextual factors a Nominal Grouping Technique (NGT) was applied [15]. The NGT included seven researchers of the D-SCOPE Consortium, all familiar with the D-SCOPE intervention, with various educational backgrounds and expertise (e.g., nurse, psychologist, educational scientist) and lasted approximately one hour. NGT is a highly structured method in decision-making and contains five parts: 1) generating ideas: the participants received the inventory of the contextual factors and its distributions. Each participant was asked to write down the contextual factors that might influence the outcome of a home visit (to keep it concise a maximum of ten), and had to motivate why these factors were chosen. The participants registered them without discussion; 2) recording ideas: the participants then shared their ideas and motivations with the group, without discussion; 3) discussing/clarifying ideas: in this phase, the participants discussed the contextual factors and the motivations of choosing them; 4) voting/rating ideas: after discussion, every participant was asked to register those contextual factors (maximum of 10) that might influence the results of a home visit and rank them; and lastly, 5) summing the ratings: a list of the ten highest ranked contextual factors was made. The NGT method overcomes the problem of reluctance in participants who might be less willing to suggest ideas because of concerns of being criticized or creating conflict in groups [16-18].

Patient and public involvement

The study presents analysis of secondary data. There was no patient and public involvement.

Add Figure 1: Flow chart of the five-step approach to determine assumedly the most relevant contextual factors

Results

Below, the results of the five-step approach applied within the D-SCOPE project are presented.

Step 1: Theoretical/conceptual discussion of relevant contextual factor domains

The aim of the intervention was to detect frail older people, improve their access to tailored care and support, and facilitate aging well in place. Therefore, the research team decided that the retrieved information should cover sociodemographic, socioeconomic contextual factors, factors related to care supply/availability or care use, and factors related to the local government. Moreover, it was determined that these contextual factors should focus on older adults (aged 60 years and older) and that the public web-based dataset should use standardized data (e.g., official statistics) of the three municipalities of the D-SCOPE trial.

Step 2: Explorative search for public datasets

Three suitable online public web-based datasets were identified in the selected municipalities: (1) the "InterMutualistic Agency" database, (2) the "Local Statistics" database, and (3) the "Social Map" database. In the "InterMutualistic Agency" database the data of seven Belgian health insurance institutions were collected and stored. The "Local Statistics" database is a portal site in which all types of statistics regarding the local and provincial administrations have been collected. The "Social Map" database collects data from health care organizations (broad interpretation) in a structured database. additional information regarding the databases can be found in supplementary file 2: Databases.

Step 3: Inventory of the retrieved contextual factors

In total, 157 contextual factors were retrieved from the aforementioned datasets: 70 contextual factors were derived from the "InterMutualistic Agency" database, 36 contextual factors were derived from the "Local Statistics" database and 51 contextual factors were derived from the "Social Map" database. These contextual factors covered a broad range of information regarding the municipalities, including sociodemographic, socioeconomic, local governmental information, and data on care supply/availability. Microsoft Excel was used to list the contextual factors and its distributions. Since the "Social Map" lists all organizations and describes the services they offer, the technique of mind mapping was used to structure and compare the available services in the municipalities (supplementary 3: Mind Mapping). To categorize the availability of care and support in the municipality, the framework of the agency "Zorg en Gezondheid" (Care and Health) was used. This framework includes 12 domains, such as home care, geriatric care, and hospitals, as well as several

subdomains of each domain. The agency "Zorg en Gezondheid" was founded by the Flemish authorities and its main task is the organization of care and support [19].

Step 4: Critical selection

In total, two reviewers (the second and last author) independently selected 41 of the 157 contextual factors, that were presented during the NGT. Eighty-five contextual factors received a red score (do not moderate the effect of the intervention) by both reviewers, while 28 were assigned a green score (might moderate the effect of the intervention) by the reviewers. All other factors were discussed (between the first, second and last author) until consensus was reached. The final inventory of contextual factors included nine factors of the 'InterMutualistic Agency' database, seven contextual factors were derived from the "Local Statistics" database, and 25 of the "Social Map" database.

Step 5: Nominal Grouping Technique

During the NGT, the list of the remaining contextual factors (see step 4) was presented. First, all participants were given 10 minutes to go through the list of contextual factors and their distribution. The participants were then asked to register the most relevant factors according to their opinions including motivating why. Secondly, the participants were asked to share their most relevant factors and motivation, without any discussion. This task required 15 minutes. Thirdly, a discussion of approximately 30 minutes was held. Fourthly, a voting was organized and the results were counted (step 5). In total, 20 of the 41 contextual factors presented in the NGT received votes. Within the D-SCOPE project, the aim was to retrieve a concise list of contextual factors. Therefore, table 1 presents those contextual factors with the highest scores (10) after voting in the NGT, together with the data of the three municipalities (derived from the three aforementioned databases). According to the participants of the NGT, those ten contextual factors were likely the most important moderators of the D-SCOPE intervention. The number of contextual factors on the list is purely meant to illustrate the approach; further research should determine whether the selected contextual factors are moderating the D-SCOPE trial. The dependency ratio (age 65+/20-64) had the highest score of all the contextual factors.

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5	Table 1. Ten contextua	I factors and their distribution after Nominal Grouping Technique ⁺
5		Contextual factors
6		1) Age 80+/total population 2015
7	Sociodemographic contextual	2) Dependency ratio (65+/20-64 years) 2015
8	factors	3) % age 65+ and living alone 2014
9 10		
10		4) Percentage of beneficiaries aged 65 + and entitled to a guaranteed income
12 13	Socioeconomic contextual factors	5) Underprivileged index (=% of births in underprivileged families in year 2014)
14 15		6) Percentage of beneficiaries entitled to additional compensation in Public health insurance
16 17	Community resources	7) Total resources of the community social security in euros per inhabitant 2013 (in euro)
18		8) Community center
19	Availability of community	9) 24/24 care
20	health care centers	10) Center for mental health care
22	Note: †The ten highest scoring	contextual factors determined in the Nominal Grouping Technique, rank and score
23	Note: The ten ingrest scoring	
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Discussion

In RCTs of complex interventions, the role of the local context which may moderate the effect of an intervention, is often ignored. Therefore, an in-depth analysis of the context is needed. However, it was unknown whether it is feasible to construct an in-depth study of the local context with online information. The present research has shown that based, on a five-step approach an in-depth study of context using online data(bases) is feasible. The results have shown that a large amount of standardized data (contextual factors) is accessible on public web-based datasets. The five-step approach seems useful to collect and select the relevant contextual factors that might influence the outcome of such intervention.

A first key finding is the large amount of standardized public information/data currently available online (e.g., official statistics) which offers an opportunity for researchers. These web-based datasets cover a broad range of domains, including sociodemographic, and socioeconomic data, and data related to care supply and availability of care, which were considered important in the context of the D-SCOPE program that was the point of departure in the present study. The approach that was adopted in the current study makes it possible for future research to have a comprehensive understanding of the setting in which a healthcare intervention is implemented. However, the amount and type of information identified may differ depending on country/region and topic of study. For instance, in the D-SCOPE project the inventory contextual factors consisted of 157 factors.

Since a large amount of online information is available, one can assume that not all of this information is useful. Therefore, a systematic approach is essential to construct a concise list of contextual factors. A second result of the present study therefore, is the five-step approach as described in the methods that was used to identify relevant contextual factors. The discussion section within the NGT (step 5) can be used to formulate hypotheses and may help to explain the final results of the intervention. For instance, during the discussion in the NGT it was argued that the availability of a community center would have a moderating effect in the D-SCOPE intervention because it is important for social participation and organizing activities, but it also provides information, educational activities, meals and helps people to refer to other care and support services ('snowball-effect'). The lack of a community center in Knokke-Heist made it impossible for the professional of the social service center to refer participants towards other care and support services.

Thirdly, as a result of the five-step approach, it was revealed that in the D-SCOPE program, large differences were found between the three municipalities (Ghent, Knokke-Heist and Thienen). Sociodemographically, Knokke-Heist had the oldest population, with a dependency ratio (65+/20-64y) of 63.1% compared to 27.03% in Ghent and 36.21% in Thienen. In Knokke-Heist, the percentage of adults older than 80 years of age was almost twice as high compared to Ghent, while the total resources of

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community social security in euros per inhabitant in the year 2013 was only half of the budget in Ghent. These differences in contextual settings between the three municipalities may moderate the effect of the D-SCOPE intervention on its outcomes and emphasizes the relevance of the context. For instance, a previous systematic review by Stuck et al. concluded that preventive home visits reduce mortality in a younger study population (mean age < 80 years) but not in older populations [20].

Strengths and limitations

The present study has several strengths. First, the present study gives a systematic approach to investigate the local context in an easy-to-apply way. Second, previous studies have shown that the NGT is a valid method in decision-making, based on the expertise of experienced researchers [16-17]. The NGT made it feasible to reduce a long inventory of contextual factors to a short and concise list with the assumedly most relevant ones.

Our study also has some limitations. First, according to the socioecological model, context can be divided into various layers: microsystem, mesosystem, exosystem and macrosystem. The present study solely focuses on the level of the municipality and not on the individual or the cultural level. For example, no information is found regarding the relevant contextual factors, such as the level of coordination between and within services/institutions, or the norms and values within/between municipalities [21]. Secondly, the present information was retrieved from three public web-based datasets. The correctness of the analysis depends on the correctness and accuracy of those datasets (e.g., for many contextual factors the latest update was in 2014-2015, although the intervention study started in 2017). Thirdly, regardless of the large amount of information that can be found online, it is plausible that a significant amount of relevant information is still missing. For instance, we are aware that Knokke-Heist does not have a community center; however, no information is available regarding the activities organized by local organizations or other initiatives organized by the municipality that could function as an alternative for a community center. Fourthly, several aspects of the 5-step approach are based on experts' opinions (e.g., part four and five). This indicates the assumption that the D-SCOPE trial can interact with the selected contextual factors. However, further evidence-based research is needed.

Implications and future research

New innovations and technologies offer opportunities for contemporary and future scientists. Before the existence of the World Wide Web, constructing an inventory of contextual factors in different communities would be a considerable and time-consuming challenge. Today, a substantial amount of information can be found in online-standardized datasets. This enables future intervention studies to

take the local context into account. For instance, the present results can be useful to explain differences in the effects of the D-SCOPE intervention in the three municipalities and provide insight regarding the contexts that might be supportive for a home visit and those that are not. For instance, older adults in need of extra social contact and participation could not be referred to a community center in Knokke-Heist, when this is possible in Ghent and Thienen, where a community center is available. The lack of a community center in Knokke-Heist could impact how the D-SCOPE intervention affected its outcomes. Based on these insights of the present study, new (theory-driven) hypotheses can be formulated that can be tested, giving a better understanding of the mechanisms related to an intervention. Therefore, we would advise researchers to perform an in-depth analysis of the context before the start of an intervention to avoid post-hoc data-driven analysis in the urge to explain the results. In case an intervention study includes many municipalities, a contextual factor can also be used as moderator in the statistical model. For instance, the availability of a community center could be an independent dummy variable in the statistical analysis.

Because of the proposed five-step approach, future RCTs could meet the criticism of lack of attention to the context when evaluating an intervention [1]. This five-step approach can also be used for interventions with other topics (e.g., economic research, criminology) or research for other purposes; for instance, the risk stratification of areas whereby the characteristics (e.g., sociodemographic, socioeconomic, care supply) of a village, municipality or city are assessed and compared to macro-level data to determine the local (health) needs and challenges [22, 23].

Conclusion

Some authors argue that certain contexts are supportive for the implementation of an intervention and some are not, although the role of the context is often ignored in RCTs [1]. The present study shows that it is feasible to perform an in-depth analysis of a local context. A significant amount of information is available online and an easy-to-apply five-step approach can determine the assumedly most relevant contextual factors. With this five-step approach, future intervention studies can consider the local context when examining the effect of an intervention and formulate theory-driven hypotheses in RCTs. This should give us a better understanding of the effect of an intervention and the mechanisms related to the intervention.

Author Contributions

All authors contributed to the design of the D-SCOPE intervention. The present study within the D-SCOPE trial was conceived by MVDE, JS, GK, JDL and BS. MVDE developed the inventory and wrote the first draft of the manuscript. LDD, BF, EDR, DD participated in the NGT and contributed to the data-analysis. All authors critically revised the manuscript and reviewed and approved the final manuscript.

All authors comply with the conditions of authorship according to the ICMJE

Declaration of interests: none

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Data sharing statement: all data are online available at the websites of the databases

Ethics Statement: The study presents an approach to search for contextual factors and apply this in the D-SCOPE trial, thereby we only used secondary data. Therefore, an ethical approval is not applicable.

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Appendix 2: Databases

InterMutualistic Agency (IMA): The IMA collects, manages, and stores the data of the seven Belgian health insurance institutions. Examples of data are percentages of people age 75 or more with chronical illnesses, percentage of people aged 65 or more which make use of day care. The IMA Atlas (website) is an open-source database with health contextual factors. IMA analyzes the data on its own initiative or at the request of other partners. Its aim is to preserve or to improve the performance, the quality, and the accessibility of the Belgian health care system and health insurance.

Local Statistics: The Local Statistics website is a joint venture between the Study Center of the Flemish Government, the Agency for Local Government, the Association of Flemish Cities and Municipalities, the Association of Flemish Provinces and the Flemish Community Commission of Brussels. It is a portal site where all types of statistics about local and provincial administrations such as number of people aged 65 and more, total resources of the community social security in euros per inhabitant 2013 (in euro) have been collected. Databases from various policy domains of the Flemish government are brought together.

Social Map: The Social Map database collects data from health care organizations (broad interpretation) in a structured database. It contains contact details, qualitative information such as target groups, opening hours, etc. Social Map aims to guide people in need of specific care to the appropriate organization



Figure 1: Flow chart of the five-step approach to determine assumedly the most relevant contextual

factors



STROBE Statement—checklist of items that should be included in reports of observational studies

	Item No	Recommendation	Page No
Title and abstract	1	(a) Indicate the study's design with a commonly used term in the title or	1-2
		the abstract	
		(b) Provide in the abstract an informative and balanced summary of what	2
		was done and what was found	
Introduction			
Background/rationale	2	Explain the scientific background and rationale for the investigation being reported	4-5
Objectives	3	State specific objectives, including any prespecified hypotheses	5
Methods			
Study design	4	Present key elements of study design early in the paper	6
Setting	5	Describe the setting, locations, and relevant dates, including periods of	6
8		recruitment, exposure, follow-up, and data collection	
Participants	6	(a) Cohort study—Give the eligibility criteria, and the sources and	6
P	Ũ	methods of selection of participants. Describe methods of follow-up	
		<i>Case-control study</i> —Give the eligibility criteria, and the sources and	
		mathede of case ascertainment and control selection. Give the rationale	
		for the choice of cases and controls	
		Cross sectional study. Give the elicibility eriteria, and the sources and	
		methodo of coloction of porticipants	
		(1) C le c c le Franciscu de la construction de la	6
		(b) Cohort study—For matched studies, give matching criteria and	0
		number of exposed and unexposed	
		<i>Case-control study</i> —For matched studies, give matching criteria and the	
		number of controls per case	
Variables	7	Clearly define all outcomes, exposures, predictors, potential confounders,	/
		and effect modifiers. Give diagnostic criteria, if applicable	
Data sources/	8*	For each variable of interest, give sources of data and details of methods	/
measurement		of assessment (measurement). Describe comparability of assessment	
		methods if there is more than one group	
Bias	9	Describe any efforts to address potential sources of bias	/
Study size	10	Explain how the study size was arrived at	/
Quantitative variables	11	Explain how quantitative variables were handled in the analyses. If	/
		applicable, describe which groupings were chosen and why	
Statistical methods	12	(a) Describe all statistical methods, including those used to control for	/
		confounding	
		(b) Describe any methods used to examine subgroups and interactions	/
		(c) Explain how missing data were addressed	/
		(d) Cohort study—If applicable, explain how loss to follow-up was	/
		addressed	
		<i>Case-control study</i> —If applicable, explain how matching of cases and	
		controls was addressed	
		<i>Cross-sectional study</i> —If applicable, describe analytical methods taking	
		account of sampling strategy	
		(e) Describe any sensitivity analyses	/
		(c) Deserve any sensitivity analyses	<i>'</i>

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Results			
Participants	13*	(a) Report numbers of individuals at each stage of study—eg numbers potentially	/
		eligible, examined for eligibility, confirmed eligible, included in the study,	
		completing follow-up, and analysed	
		(b) Give reasons for non-participation at each stage	/
		(c) Consider use of a flow diagram	15
Descriptive	14*	(a) Give characteristics of study participants (eg demographic, clinical, social) and	8-9
data		information on exposures and potential confounders	
		(b) Indicate number of participants with missing data for each variable of interest	/
		(c) Cohort study—Summarise follow-up time (eg, average and total amount)	/
Outcome data	15*	Cohort study—Report numbers of outcome events or summary measures over time	/
		Case-control study—Report numbers in each exposure category, or summary	8-9
		measures of exposure	
		Cross-sectional study—Report numbers of outcome events or summary measures	/
Main results	16	(a) Give unadjusted estimates and, if applicable, confounder-adjusted estimates and	8-9
		their precision (eg, 95% confidence interval). Make clear which confounders were	
		adjusted for and why they were included	
		(b) Report category boundaries when continuous variables were categorized	/
		(c) If relevant, consider translating estimates of relative risk into absolute risk for a	/
		meaningful time period	
Other analyses	17	Report other analyses done—eg analyses of subgroups and interactions, and	/
		sensitivity analyses	
Discussion			
Key results	18	Summarise key results with reference to study objectives	10
Limitations	19	Discuss limitations of the study, taking into account sources of potential bias or	11
		imprecision. Discuss both direction and magnitude of any potential bias	
Interpretation	20	Give a cautious overall interpretation of results considering objectives, limitations,	10-
		multiplicity of analyses, results from similar studies, and other relevant evidence	12
Generalisability	21	Discuss the generalisability (external validity) of the study results	12
Other informati	ion		
Funding	22	Give the source of funding and the role of the funders for the present study and, if	14

*Give information separately for cases and controls in case-control studies and, if applicable, for exposed and unexposed groups in cohort and cross-sectional studies.

Note: An Explanation and Elaboration article discusses each checklist item and gives methodological background and published examples of transparent reporting. The STROBE checklist is best used in conjunction with this article (freely available on the Web sites of PLoS Medicine at http://www.plosmedicine.org/, Annals of Internal Medicine at http://www.annals.org/, and Epidemiology at http://www.epidem.com/). Information on the STROBE Initiative is available at www.strobe-statement.org.

applicable, for the original study on which the present article is based

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Review only

A Search for relevant Contextual Factors in Intervention Studies, a Stepwise Approach with Online

Information.

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Abstract

 Objective: The aim of the present study is to describe a stepwise approach to study which contextual factors might moderate the effect of healthcare interventions and to test feasibility of this approach within the D-SCOPE project.

Design: Exploratory case study

Setting: In the D-SCOPE project a complex intervention by means of home visits was set up to improve access to tailored care in 3 municipalities (Ghent, Knokke-Heist and Tienen).

Methods: one designed and tested an approach including five steps: (1) a theoretical/conceptual discussion of relevant contextual factor domains was held; (2) a search was done to find appropriate web-based public datasets which covered these topics with standardized information; (3) a list of all identified contextual factors was made (inventory); (4) to reduce the long list of contextual factors, a concise list of most relevant contextual factors was developed based on the opinion of two independent reviewers; and (5) a Nominal Grouping Technique was applied.

Results: Three public web-based datasets were found resulting in an inventory of 157 contextual factors. After the selection by two independent reviewers, 41 contextual factors were left over and presented in a Nominal Grouping Technique which selected 10 contextual factors. The NGT included seven researchers, all familiar with the D-SCOPE intervention, with various educational backgrounds and expertise and lasted approximately one hour

Conclusion: The present study shows that a five-step approach is feasible to determine relevant contextual factors that might affect the results of an intervention study. Such information may be used to correct for in the statistical analyses and for interpretation of the outcomes of intervention studies.

Key words

Context – online information – complex intervention – frailty – method

Article Summary:

Strengths and limitations of this study

- The role of context within intervention studies is often ignored
- The world wide web offers an opportunity for to study the setting of an intervention
- The present study offers a uniform and standardized way based on five steps
- An analysis of the local context using online databases is feasible
- The present approach only presents a fraction of context and not the full context of a study

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Introduction

Randomized controlled trials (RCTs) are widely regarded as gold standard to identify causal relations between interventions and their predetermined outcomes. Some critics argue that, with respect to randomized trials of complex public health interventions, researchers fail to address the interaction of intervention components with each other and with the local context [1-3]. In literature, the concept 'context' refers to spatial and institutional locations of social situations, with the inherent norms, values, and interrelationships and describes those features of the conditions in which programs are introduced [1, 3]. Key features of complex interventions are: 1) the number of interacting components (the number and complexity of behaviors required by those delivering or receiving the intervention), 2) the number of groups or organizational levels targeted by the intervention, 3) the number and variability of outcomes, and 4) the degree of flexibility or tailoring of the intervention permitted [4]. As interventions are almost always introduced into diverse contexts (e.g., municipalities, neighborhoods, clinics), the mechanisms activated by an intervention will vary according to the saliently different context conditions. Because of relevant variations in context and mechanisms activated by an intervention, its result is liable to have mixed outcome patterns [1]. In RCTs of complex interventions one often ignores the role of implementers, the local context, and other factors that may moderate the effect of an intervention [2, 5]. Some authors argue that certain contexts are supportive to the intervention and some are not [1]. The need for including contextually relevant factors was also highlighted in 'The National Care For Elderly Programme' (2008-2016), a countrywide governmentfunded program in the Netherlands. Its goal was to develop a more proactive, integrated health-care system for older adults. One conducted more than 70 scientific projects, including nine large-scale trials. None of these nine proactive primary-care programs demonstrated clinically relevant effects on daily functioning. After a process evaluation, the authors concluded that in research more attention should be given towards contextual factors and the need to develop a uniform methodology to study the local context in a standardized way [6]. Currently, more attention is given to the importance of context and the understanding of context in complex interventions [7-8]. Several guidances exist to support researchers during the design of a complex intervention and to take context into account [7-10]. A wide range of research methods can be used to gain a better understanding of context in which an intervention operates, although the focus is on qualitative methods and less on quantitative methods [7-8]. Nowadays, a significant amount of information can be found online, which was not available or difficult to find in the past. The World Wide Web could offer an opportunity for researchers to study the setting of an intervention. However, it is unknown whether the information available online is useful to study and compare local contexts.

The present study is part of the Detection, Support and Care for Older People: Prevention and Empowerment (D-SCOPE) project, which features an organized trial that aimed to enable older adults to age well in place in three municipalities in Flanders (Belgium). After the baseline assessment, a professional from the social service of the municipality contacted participants assigned to the experimental for a home visit. During the home visit, the professional explored the older adult's competences, needs and preferences. The professional proposed a type of intervention based on the results of the baseline assessment and home visit. In consultation with the participant, decisions were made with regard to tailored care and support. The intervention depended on the availability of care and support services in the municipality, and could be formal (e.g., home care) or informal (e.g., activities of an older adult's association). A professional from the social service of the municipality monitored which care the participant received. A professional of the municipality contacted every month all participants in the experimental group by phone. The aim of the contact was: 1) to verify whether the extra care and support was initiated and still ongoing, 2) to identify new care needs, 3) to assess the participants' satisfaction of the given care and support [11]. As a part of the D-SCOPE project, we wanted to know which contextual factors might interact/moderate the effect of a home visit and its related tailored care and support. This information can be useful in explaining the results of the D-SCOPE intervention study and provide insight regarding which context might be supportive for a home visit and which might not.

In the present study we describe an approach to study which contextual factors might moderate the effect of healthcare interventions, and to apply this approach for the D-SCOPE intervention. As webbased public data are generally easily obtainable, we focus on context data from such resources. To determine feasibility to analyze local context, following research questions are answered: 1) are there relevant standardized web-based public data available in these three municipalities? and 2) how can the contextual factors most likely to interact with the intervention and moderate its outcomes be determined?

Methods

Design

 To test feasibility of determining relevant contextual factors in a RCT, one conducted an exploratory case study of the Three municipalities within the D-SCOPE project [11]. The participating municipalities in the D-SCOPE trial are Ghent, Knokke-Heist and Thienen, in Flanders (see supplementary file 1: Map of Flanders). Therefore, only contextual factors of these three municipalities were considered. In what follows, one describes the different steps of the approach:

Five-step approach:

Because of the complex nature of its intervention and depending on the availability of care and support services in the municipality, the effect may be context-sensitive [12-14]. To determine relevant contextual factors within the D-SCOPE project, five steps were taken (see Figure 1).

Add Figure 1: Flow chart of the five-step approach to determine assumedly the most relevant contextual factors

Step 1: Theoretical/conceptual discussion of relevant contextual factor domains

The authors (first, second and last) organized a meeting to discuss topics that should be covered with regard to the D-SCOPE intervention, meaning which features the data should fulfill to be included. The motivation to organize the meeting was based on the results of the meta-analysis of Van der Elst et al. [5] and professional experience of the two co-authors (the second and last author). In preparation of this meeting the first author searched for scientific approaches to take into account the context in an intervention study and studies concerning contextual factors. Based on this literature several inclusion and exclusion criteria were formulated such as the exclusion of factors only related to children, such as childcare or crèches [5].

Step 2: Explorative search for public datasets

To find appropriate and relevant public web-based datasets, the first author did an explorative search online. To be appropriate, public web-based databases had to include data concerning the topics as described in step one and meet the inclusion criteria. In the search of databases, we focused on governmental websites and scientific research institutes related to the Belgian/Flemish government (e.g., KCE, WIV). Afterwards, the first author did a google search using terms like official statistics, local data(bases), data(bases) municipalities.

Step 3: Inventory of the retrieved contextual factors

In step three, after determining the appropriate public web-based datasets, the first author made an inventory of contextual factors retrieved from the public datasets. Thereby each municipality was a column and each variable was a row (see table 1). Contextual factors were separately categorized within a topic (e.g. sociodemographic, socioeconomic). Regarding the availability of services, the inventory was based on the frameworks of official organizations. We used Microsoft Excel and the

technique of mind mapping to construct the inventory. Mind mapping was used to structure and compare the available services in the three municipalities (see supplementary file 2: Mind mapping).

Table 1: Inventory list

Торіс	Variable	Municipality 1	Municipality 2	Municipality 3
	variable 1			
Topic 1	variable 2			
	variable X			
	variable 1			
Topic 2	variable 2			
	variable X			
	variable 1			
Topic X	variable 2			
	variable X			

Step 4: Critical selection

To reduce the number of contextual factors, two experienced clinicians in primary care (the second and last author) made a first (critical) selection. Both received the inventory with contextual factors and its distributions. They assigned each contextual factor a green, orange or red score, independently of each other. A green score indicated that a contextual factor might moderate the effect of the D-SCOPE intervention. An orange score reflected the opinion that one was not sure if a contextual factor might moderate the effect of the D-SCOPE intervention. A red score indicated that a contextual factor was not considered able to moderate the effect of the D-SCOPE intervention. Contextual factors assigned a green score by both reviewers were included in the fifth step; those factors with only red scores were automatically excluded. The first author organized a meeting with both authors to reach consensus regarding all other contextual factors.

Step 5: Nominal Grouping Technique

In order to determine the most relevant contextual factors, the first author organized a Nominal Grouping Technique (NGT) [15]. The NGT included seven researchers of the D-SCOPE Consortium, all familiar with the D-SCOPE intervention, with various educational backgrounds and expertise (e.g., nurse, psychologist, educational scientist) and lasted approximately one hour. NGT is a highly structured method in decision-making and contains five parts (see Figure 2): 1) generating ideas: the participants received the inventory of contextual factors and its distributions. Each participant was asked to write down the contextual factors that might influence the outcome of a home visit and had to motivate why these factors were chosen. To keep it concise, the participants were asked to limit the

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 number of factors up to ten. The participants registered them without discussion; 2) recording ideas: the participants then shared their ideas and motivations with the group, without discussion; 3) discussing/clarifying ideas: in this phase, the participants discussed the contextual factors and the motivations of choosing them; 4) voting/rating ideas: after discussion, every participant was asked to register those contextual factors (maximum of 10) that might influence the results of a home visit and rank them; and lastly, 5) summing the ratings: a list of the ten highest ranked contextual factors was made. The NGT method overcomes the problem of reluctance in participants who might be less willing to suggest ideas because of concerns of being criticized or creating conflict in groups [16-18].

Add Figure 2: Flow chart Nominal grouping technique

Patient and public involvement

The study presents analysis of secondary data. There was no patient and public involvement.

Results

In what follows, one presents the results of the five-step approach applied within the D-SCOPE project.

Step 1: Theoretical/conceptual discussion of relevant contextual factor domains

The aim of the intervention was to detect frail older people, improve their access to tailored care and support, and facilitate aging well in place. Therefore, the research team decided that the retrieved information should cover sociodemographic, socioeconomic contextual factors, factors related to care supply/availability or care use, and factors related to the local government. Moreover, one determined that: 1) Contextual factors should focus on older adults (aged 60 years and older); 2) The public webbased dataset should use standardized data (e.g., official statistics) of the three municipalities of the D-SCOPE trial.

Step 2: Explorative search for public datasets

Three suitable online public web-based datasets were identified in the selected municipalities: (1) the "InterMutualistic Agency" database, (2) the "Local Statistics" database, and (3) the "Social Map" database. The "InterMutualistic Agency" database collects the data of seven Belgian health insurance institutions. The "Local Statistics" database is a portal site in which all types of statistics regarding the local and provincial administrations have been collected. The "Social Map" database collects data from health care organizations (broad interpretation) in a structured database. Additional information regarding the databases can be found in supplementary file 3: Databases.

Step 3: Inventory of the retrieved contextual factors

The inventory included 157 contextual factors, retrieved from the aforementioned datasets: 70 contextual factors derived from the "InterMutualistic Agency" database, 36 contextual factors derived from the "Local Statistics" database and 51 contextual factors were derived from the "Social Map" database. These contextual factors covered a broad range of information regarding the municipalities, including sociodemographic, socioeconomic, local governmental information, and data on care supply/availability. Microsoft Excel was used to enlist contextual factors and its distributions. Since the "Social Map" lists all organizations and describes the services they offer, the technique of mind mapping was used to structure and compare the available services in the municipalities (supplementary file 2: Mind Mapping). To categorize the availability of care and support in the municipality, the framework of the agency "Zorg en Gezondheid" (Care and Health) was used. This framework includes 12 domains, such as home care, geriatric care, and hospitals, as well as several

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subdomains of each domain. The agency "Zorg en Gezondheid" was founded by the Flemish authorities and its main task is the organization of care and support [19].

Step 4: Critical selection

In total, two reviewers (the second and last author) independently selected 41 of the 157 contextual factors, that were presented during the NGT. Eighty-five contextual factors received a red score (do not moderate the effect of the intervention) by both reviewers, while 28 were assigned a green score (might moderate the effect of the intervention) by the reviewers. All other factors were discussed (between the first, second and last author) until consensus was reached (supplementary file 4: critical selection). The final inventory of contextual factors included nine factors of the 'InterMutualistic Agency' database, seven from the "Local Statistics" database, and 25 of the "Social Map" database.

Step 5: Nominal Grouping Technique

During the NGT, the list of the remaining contextual factors (see step 4) was presented. First, all participants had 10 minutes to go through the list of contextual factors and their distribution and to indicate the most relevant factors according to their opinions including motivating why. Secondly, all participants shared their most relevant factors and motivation, without any discussion. This task required 15 minutes. Thirdly, the participants held a discussion of approximately 30 minutes. Fourthly, the participants voted and afterwards the results were counted (step 5). In total, 20 of the 41 contextual factors presented in the NGT received votes. Within the D-SCOPE project, the aim was to retrieve a concise list of contextual factors. Therefore, table 2 presents those contextual factors with the highest scores (10) after voting in the NGT, together with the data of the three municipalities (derived from the three aforementioned databases). According to the participants of the NGT, those ten contextual factors were likely the most important moderators of the D-SCOPE intervention. The number of contextual factors on the list is purely meant to illustrate the approach; further research should determine whether the selected contextual factors are moderating the D-SCOPE trial. The dependency ratio (age 65+/20-64) had the highest score of all the contextual factors.

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	Contextual factors	မှု ^{Ghent} လ	Knokke- Heist	Thienen	Rank	Score
	1) Age 80+/total population 2015	epte 5.0%	9.6%	6.6%	3	38
Sociodemographic contextual factors	2) Dependency ratio (65+/20-64 years) 2015	27.0%	63.1%	36.2%	1	64
	3) % age 65+ and living alone 2014	P 29.9%	30.7%	27.7%	6	30
	4) Percentage of beneficiaries aged 65 + and entitled to a guaranteed income	022 6.9% D	5.5%	4.1%	3	38
Socioeconomic contextual factors	5) Underprivileged index (=% of births in underprivileged families in year 2014)	0 22.6%	13.6%	11.9%	5	32
	6) Percentage of beneficiaries entitled to additional compensation in Public health insurance	ad 18.5% ded	12.9%	14.6%	9	20
Community resources	7) Total resources of the community social security in euros per inhabitant 2013 (in euro)	from 304	151	229	10	8
	8) Community center	Yes	No	Yes	2	46
Availability of community health care centers	9) 24/24 care	Yes	No	Yes	8	25
	10) Center for mental health care	Yes	No	Yes	7	24
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1 Discussion

In RCTs of complex interventions one often ignores the role of the local context which may moderate the effect of an intervention. Therefore, more attention should be given to contextual factors in the design and analysis of complex interventions. However, it remained unclear whether it is feasible to explore and analyze the local context with online information. The present study shows that based, on a five-step approach an analysis of the context using online data(bases) is possible. The results show that a large amount of standardized data (contextual factors) is accessible on public web-based datasets. The five-step approach seems useful to collect and select relevant contextual factors that might influence the outcome of an intervention applied in a specific context.

A first key finding is the large amount of standardized public information/data currently available online (e.g., official statistics) which offers an opportunity for researchers. These web-based datasets cover a broad range of topics, such as sociodemographic data, socioeconomic data, information related to the availability of care support services (these data were considered important in the context of the D-SCOPE program). The adopted approach in the present study makes it possible for future research to have a more comprehensive understanding of the setting in which a healthcare intervention is implemented. However, the amount and type of information identified may differ depending on country/region and topic of study. For instance, in the D-SCOPE project the inventory contextual factors consisted of 157 factors.

Since a large amount of online information is available, one can assume that not all of this information is useful. Therefore, a systematic approach is essential to construct a concise list of contextual factors. A second result of the present study therefore, is the five-step approach as described in the methods that was used to identify relevant contextual factors. The discussion section within the NGT (step 5) can be used to formulate hypotheses and may help to explain the final results of the intervention. For instance, during the discussion in the NGT it was argued that the availability of a community center would have a moderating effect in the D-SCOPE intervention because it is important for social participation and organizing activities, but it also provides information, educational activities, meals and helps people to refer to other care and support services ('snowball-effect'). The lack of a community center in Knokke-Heist made it impossible for the professional of the social service center to refer participants towards other care and support services.

Thirdly, as a result of the five-step approach, it was revealed that in the D-SCOPE program, large differences were found between the three municipalities (Ghent, Knokke-Heist and Thienen). Socio-demographically, Knokke-Heist had the oldest population, with a dependency ratio (65+/20-64y) of 63.1% compared to 27.03% in Ghent and 36.21% in Thienen. In Knokke-Heist, the percentage of adults older than 80 years of age was almost twice as high compared to Ghent, while the total resources of

community social security in euros per inhabitant in the year 2013 was only half of the budget in Ghent.
These differences in contextual settings between the three municipalities may moderate the effect of
the D-SCOPE intervention on its outcomes and emphasizes the relevance of context. For instance, a
previous systematic review by Stuck et al. concluded that preventive home visits reduce mortality in a
younger study population (mean age < 80 years) but not in older populations [20].

41 Strengths and limitations

The present study has several strengths. First, the present study gives a systematic approach to investigate the local context in an easy-to-apply way. Second, previous studies have shown that the NGT is a valid method in decision-making, based on the expertise of experienced researchers [16-17]. The NGT made it feasible to reduce a long inventory of contextual factors to a short and concise list with the assumedly most relevant ones.

Our study also has some limitations. First, according to the socioecological model, context can be divided into various layers: microsystem, mesosystem, exosystem and macrosystem. The present study solely focuses on the level of the municipality and not on the individual or cultural level. For example, no information is found regarding relevant contextual factors, such as the level of coordination between and within services/institutions, or the norms and values within/between municipalities [21]. Secondly, the present information was retrieved from three public web-based datasets. The correctness of analysis depends on the correctness and accuracy of those datasets (e.g., for many contextual factors the latest update was in 2014-2015, although the intervention study started in 2017). Thirdly, regardless of the large amount of information that can be found online, it is plausible that a significant amount of relevant information is still missing. For instance, we are aware that Knokke-Heist does not have a community center; however, no information is available regarding the activities organized by local organizations or other initiatives organized by the municipality that could function as an alternative for a community center. Fourthly, several aspects of the 5-step approach are based on experts' opinions (e.g., part four and five). This indicates the assumption that the D-SCOPE trial can interact with the selected contextual factors. However, further evidence-based research is needed.

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64 Implications and future research

54 65 New innovations and technologies offer opportunities for contemporary and future scientists. Before 55 66 the existence of the World Wide Web, constructing an inventory of contextual factors in different 57 67 communities would be a considerable and time-consuming challenge. Today, a substantial amount of 58 68 information can be found in online-standardized datasets. This enables future intervention studies to Page 15 of 24

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take the local context into account. For instance, the present results can be useful to explain differences in effect of the D-SCOPE intervention in the three municipalities and provide insight regarding contexts that might be supportive for a home visit and those that are not. For instance, older adults in need of extra social contact and participation could not be referred to a community center in Knokke-Heist, while this is possible in Ghent and Thienen, where a community center is available. The lack of a community center in Knokke-Heist could impact how the D-SCOPE intervention affected its outcomes. Based on these insights of the present study, new (theory-driven) hypotheses can be formulated that can be tested, giving a better understanding of mechanisms related to an intervention. Therefore, we would advise researchers to perform an analysis of context before the start of an intervention to avoid post-hoc data-driven analysis in urge to explain the results. In case an intervention study includes many municipalities, a contextual factor can also be used as moderator in the statistical model. Within the D-SCOPE project the availability of a community center could be an independent dummy variable in the statistical analysis: the value 0 = not available in the municipality and the value 1= available in the municipality. Contextual factors can also be changed into an ordinal scale. We illustrate this with the variable 'total resources of the community social security in euros per inhabitant' which can be ordered as 1 = municipality with the lowest resources per capita (Knokke-Heist); 2 = municipality with the mid value (Thienen) and 3 = municipality with the highest resources per capita (Ghent).

Because of the proposed five-step approach, future RCTs could meet the criticism of lack of attention to context when evaluating an intervention [1]. This five-step approach can also be used for interventions with other topics (e.g., economic research, criminology) or research for other purposes; for instance, the risk stratification of areas whereby characteristics (e.g., sociodemographic, socioeconomic, care supply) of a village, municipality or city are assessed and compared to macro-level data to determine local (health) needs and challenges [22, 23].

94 Conclusion

Some authors argue that certain contexts are supportive for the implementation of an intervention and some are not, although the role of context is often ignored in RCTs [1]. The present study shows that it is feasible to perform an analysis of contextual factors that could impact outcomes in a RCT. A significant amount of information is available online and an easy-to-apply five-step approach can determine the assumedly most relevant contextual factors. With this five-step approach, future intervention studies can consider the local context when examining the effect of an intervention and formulate theory-driven hypotheses in RCTs. This should give us a better understanding of the effects of an intervention and the mechanisms related to the intervention.

104 Author Contributions

All authors contributed to the design of the D-SCOPE intervention. The present study within the D-SCOPE trial was conceived by MVDE, JS, GK, JDL and BS. MVDE developed the inventory and wrote the first draft of the manuscript. LDD, BF, EDR, DD participated in the NGT and contributed to the dataanalysis. All authors critically revised the manuscript and reviewed and approved the final manuscript.

- All authors comply with the conditions of authorship according to the ICMJE
- 2 110 Declaration of interests: none

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Data sharing statement: all data are online available at the websites of the databases

Ethics Statement: The study presents an approach to search for contextual factors and apply this in the D-SCOPE trial, thereby we only used secondary data. Therefore, an ethical approval is not applicable.

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Figure 1: Flow chart of the five-step approach to determine assumedly the most relevant contextual

factors







The three municipalities participating in the D-SCOPE programme are Knokke-Heist, Ghent and Tienen.





Supplementary file 3: Databases

InterMutualistic Agency (IMA): The IMA collects, manages, and stores the data of the seven Belgian health insurance institutions. Examples of data are percentages of people age 75 or more with chronical illnesses, percentage of people aged 65 or more which make use of day care. The IMA Atlas (website) is an open-source database with health contextual factors. IMA analyzes the data on its own initiative or at the request of other partners. Its aim is to preserve or to improve the performance, the quality, and the accessibility of the Belgian health care system and health insurance.

Local Statistics: The Local Statistics website is a joint venture between the Study Center of the Flemish Government, the Agency for Local Government, the Association of Flemish Cities and Municipalities, the Association of Flemish Provinces and the Flemish Community Commission of Brussels. It is a portal site where all types of statistics about local and provincial administrations such as number of people aged 65 and more, total resources of the community social security in euros per inhabitant 2013 (in euro) have been collected. Databases from various policy domains of the Flemish government are brought together.

Social Map: The Social Map database collects data from health care organizations (broad interpretation) in a structured database. It contains contact details, qualitative information such as target groups, opening hours, etc. Social Map aims to guide people in need of specific care to the appropriate organization

Supplementary file 4: Critical selection

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