

# Optimising drug prescribing and dispensing in subjects at risk for drug errors due to renal impairment: improving drug safety in primary healthcare by low eGFR alerts

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**To cite:** Joosten H, Drion I, Boogerd KJ, *et al.* Optimising drug prescribing and dispensing in subjects at risk for drug errors due to renal impairment: improving drug safety in primary healthcare by low eGFR alerts. *BMJ Open* 2013;**3**:e002068. doi:10.1136/bmjopen-2012-002068

► Prepublication history and additional material for this paper are available online. To view these files please visit the journal online (<http://dx.doi.org/10.1136/bmjopen-2012-002068>).

Received 9 September 2012  
Revised 9 December 2012  
Accepted 19 December 2012

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## ABSTRACT

**Objectives:** To assess the risk of medication errors in subjects with renal impairment (defined as an estimated glomerular filtration rate (eGFR)  $\leq 40$  ml/min/1.73 m<sup>2</sup>) and the effectiveness of automatic eGFR  $\leq 40$ -alerts relayed to community pharmacists.

**Design:** Clinical survey.

**Setting:** The city of Zwolle, The Netherlands, in a primary care setting including 22 community pharmacists and 65 general practitioners.

**Participants:** All adults who underwent ambulatory creatine measurements which triggered an eGFR  $\leq 40$ -alert.

**Primary and secondary outcome measures:** The total number of ambulatory subjects with an eGFR  $\leq 40$ -alert during the study period of 1 year and the number of medication errors related to renal impairment. The type and number of proposed drug adjustments recommended by the community pharmacist and acceptance rate by the prescribing physicians. Classification of all medication errors on their potential to cause an adverse drug event (ADE) and the actual occurrence of ADEs (limited to those identified through hospital record reviews) 1 year after the introduction of the alerts.

**Results:** Creatine measurements were performed in 25 929 adults. An eGFR  $\leq 40$ -alert was indicated for 5.3% (n=1369). This group had a median (IQR) age of 78 (69, 84) years, and in 73% polypharmacy ( $\geq 5$  drugs) was present. In 15% (n=211) of these subjects, a medication error was detected. The proportion of errors increased with age. Pharmacists recommended 342 medication adjustments, mainly concerning diuretics (22%) and antibiotics (21%). The physicians' acceptance rate was 66%. Of all the medication errors, 88% were regarded as potential ADEs, with most classified as significant or serious. At follow-up, the ADE risk (n=40) appeared highest when the proposed medication adjustments were not implemented (38% vs 6%).

**Conclusions:** The introduction of automatic eGFR-alerts identified a considerable number of subjects who

## ARTICLE SUMMARY

### Article focus

- To evaluate the number of subjects with at risk for medication errors due to renal impairment (defined as estimated glomerular filtration rate (eGFR)  $\leq 40$  ml/min/m<sup>2</sup>) in a primary care setting.
- To assess the risk of medication errors in subjects with renal impairment.
- To evaluate the effectiveness of generating automatic eGFR  $\leq 40$ -alerts and medication reviews involving community pharmacists.

### Key messages

- Providing renal laboratory data to pharmacists in a primary care setting revealed that there were a considerable number of subjects at increased risk for adverse drug events (ADEs) due to renal impairment.
- The issuance of eGFR alerts allowed community pharmacists to provide valuable medication adjustment recommendations to the prescribing physicians, with a good acceptance rate.
- The implementation of this simple protocol could identify many potential ADEs, thereby substantially reducing the risks of unnecessary iatrogenic damage in subjects with impaired renal function.

### Strengths and limitations of this study

- Implementation of this protocol in clinical practice is possible in various healthcare settings.
- Increased collaboration with community pharmacists improved healthcare safety and awareness of medication errors related to renal function impairment in primary care.
- Extending the availability of laboratory renal data which were not formerly shared is relatively straightforward with minimal expense.
- Effect of eGFR alerts on the incidence of ADEs could not be measured.
- Study design does not allow either the determination of individual healthcare effects or an overall cost-benefit analysis of this healthcare safety strategy.

are at risk for ADEs due to renal impairment in an ambulatory setting. The nationwide implementation of this simple protocol could identify many potential ADEs, thereby substantially reducing iatrogenic complications in subjects with impaired renal function.

## INTRODUCTION

Safe medication management is an important health-care topic, as medication errors are a significant source of iatrogenic injury to patients.<sup>1–7</sup> Injuries resulting from such errors are known as adverse drug events (ADEs). Various factors are associated with ADEs, including patient characteristics, lack of medication monitoring and prescription errors.<sup>4–6 8</sup> Studies on medication-related hospital admissions estimate that 21–91% of admissions were potentially preventable.<sup>1 6 9 10</sup> Important patient determinants for ADEs are increasing age, female gender, polypharmacy, non-compliance and comorbidities such as cognitive dysfunction or renal impairment.<sup>1–4 7 8 10</sup>

Renal impairment is a well-known risk factor for ADEs, but it often remains unrecognised by physicians and pharmacists.<sup>11–14</sup> Even in high-risk patients such as the elderly and those with diabetics, healthcare workers are not always sufficiently alert.<sup>15–17</sup> Various studies reported considerable dosing difficulties and subsequent medication errors in patients with renal impairment.<sup>10 12 17–19</sup> Therefore, intensified collaboration between healthcare workers (such as general practitioners (GPs), pharmacists and nephrologists) is

recommended with exchange of relevant patient information (medical history and comorbidities) and more effective use of routinely collected data from electronic patient records such as laboratory results relating to renal function.<sup>2 6 20–23</sup>

In this 1-year observational study, we aimed to evaluate the number of subjects at risk for medication errors due to renal impairment (defined as an estimated glomerular filtration rate (eGFR)  $\leq 40$  ml/min/1.73 m<sup>2</sup>) and the effectiveness of providing automatically generated eGFR  $\leq 40$ -alerts towards community pharmacists in a shared pharmaceutical care model. In addition, we classified all medication errors for their potential to cause ADEs and evaluated the actual number of ADEs in those with a medication error after a period of 1 year.

## MATERIALS AND METHODS

### Setting

This study was conducted in Zwolle, which is a city in the north of the Netherlands with a population of more than 89 000 adults.<sup>24</sup> All of the primary care pharmacies (n=11) and the general practices (n=24) participated in this study. Their characteristics are shown in table 1. Dutch patients are generally registered at one single pharmacy and GP practice, which promotes continuity of care and reliable information regarding each individual's medication use. Secondary care in this region is delivered by the Isala Clinics, a 1000+bed teaching hospital in Zwolle. All standard laboratory investigations requested in both primary and secondary care are

Characteristics	Pharmacists	GPs
Participants		
Number (%)	22 (100)	65 (100)
Sex, n (%)		
Male	9 (40)	42 (65)
Female	13 (60)	23 (35)
Years in practice, n (%)		
0–10	10 (45)	25 (39)
11–20	9 (41)	15 (23)
21–30	0 (0)	21 (32)
>30	3 (14)	4 (6)
Position in practice, n (%)		
(Joint) owner	6 (27)	45 (70)
Employee	16 (73)	20 (30)
Practice		
Number (%)	11 (100)	24 (100)
Practice type, n (%)		
Independent	9 (80)	–
Chain	2 (20)	–
Overall number of patients, n	114.033	117.147
Practice size, median (IQR)	10 000 (7 000, 14 000)	3426 (2691, 6586)
Prescription system, n (%)		
Computer based	11 (100)	24 (100)

GP, general practitioner.

performed in one laboratory, which uses a single electronic system for data handling.

### Design and case finding

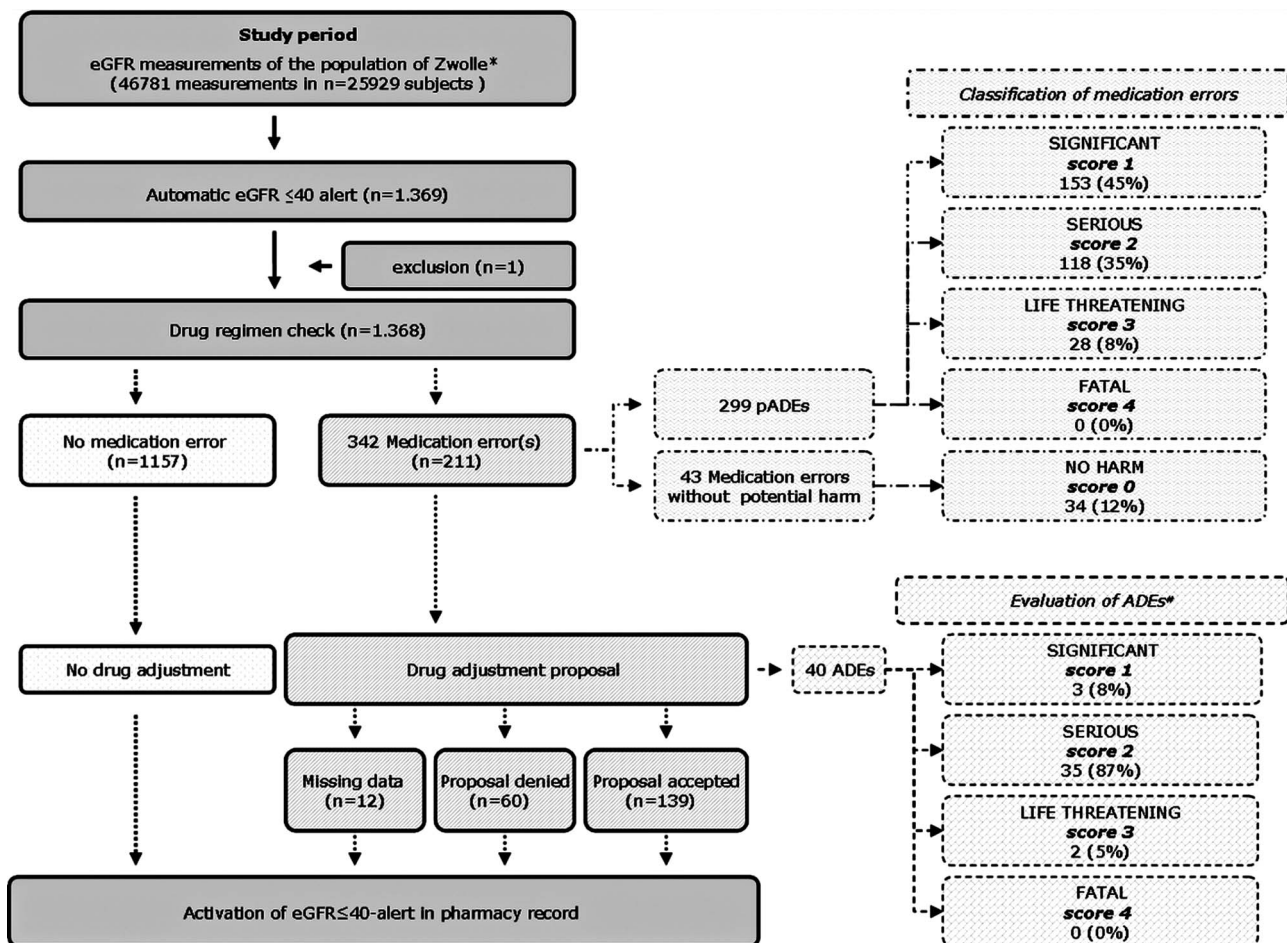
This prospective observational study was conducted between 1 February 2009 and 31 January 2010. During this period, all consecutive adults in whom a serum creatinine was measured in the ambulatory setting and who had an eGFR at or below the cut-off point of 40 ml/min/1.73 m<sup>2</sup> were identified, irrespective of the reason for laboratory testing. This threshold was based on guidelines advising dosage adjustment in renal impairment<sup>25 26</sup> and also chosen from a practical point of view. A higher cut-off point of 50–60 ml/min/1.73 m<sup>2</sup> was expected to exceed an acceptable workload, and the generation of many alarms induces the risk of ignoring and overriding alerts. Each week, the laboratory automatically generated a report for any ambulatory patients with an eGFR ≤40 ml/min/1.73 m<sup>2</sup> for the pharmacists.

### Study protocol

A predefined protocol was followed after the pharmacist received a report on an eGFR ≤40 ml/min/1.73 m<sup>2</sup> (figure 1). First, the patients' pharmacist checked the actual medication regimen for current errors related to

renal impairment. The numbers and types of errors were registered. Medication errors were based on Dutch Pharmacists' guidelines including 'the National Formulary on drug prescribing in renal impairment' and the 'National Shared Care Guidelines on Chronic Kidney Disease (CKD)'.<sup>25 26</sup> Second, the pharmacist alerted the prescribing physician (GP or clinician) on the low eGFR and, if appropriate, an adjusted medication regimen was recommended. Pharmacists contacted prescribing physicians by telephone or (if unreachable) by email. Finally, an alert warning for a low eGFR (eGFR ≤40-alert) was activated in the patient's pharmacy record. This eGFR ≤40-alert then appeared with every future new prescription. After this first laboratory notification, follow-up eGFR results were also reported to the pharmacists. When an eGFR recovered well beyond the cut-off value during follow-up (specified as an eGFR >50 ml/min/1.73 m<sup>2</sup>), the eGFR ≤40-alert was removed from the pharmacy record.

The study was approved by the local medical ethics committee and conducted in accordance with the guidelines of the Declaration of Helsinki. All pharmacists and GPs informed their patients about the study through flyers, issued both at the pharmacies and at the GP practices. The patient folder and the Isala Clinics website



**Figure 1** Flow chart summarising study method and selection of study population.



also contained information about the stepwise eGFR  $\leq 40$ -alert protocol, the sharing of laboratory data and medication monitoring. The study had an opt-out policy; therefore, subjects who did not wish to participate in this pharmacovigilance study were excluded from the weekly reporting. It should be emphasised that the final decision about making any medication changes after an alert (and informing the patient) was considered to be the responsibility of the prescribing physician.

## Definitions and calculations

Serum creatine was measured with an enzymatic assay (Modular, Roche, Mannheim, Germany), and eGFR was calculated with the enzymatic MDRD formula.<sup>27</sup> The only medications included were those prescribed by healthcare professionals, and topical or over-the-counter products were excluded. Actual medication use was assessed by documenting all current prescriptions according to the Anatomical Therapeutic Chemical (ATC) classification system<sup>28</sup> at the moment of the first eGFR  $\leq 40$ -alert. Polypharmacy was defined as the chronic ( $>1$  year) use of  $\geq 5$  drugs.

## Data collection

For all identified subjects with an eGFR  $\leq 40$ -alert, demographics and medication information were collected. Any medication adjustment recommendations were recorded, which included the patient's medical record number, the pharmacist, the type and daily dose of the medication, and the prescribing physician (GP or clinician). The physician's response to the pharmacist's recommendation was also recorded. Finally, the amount of time the pharmacists spent on every eGFR  $\leq 40$ -alert was documented.

## Classification and tracking of (potential) ADEs

To evaluate the impact of eGFR  $\leq 40$ -alerts, two pharmacists (EVvdP and KJB) independently evaluated all medication errors on the potential to cause an ADE (defined as a potential ADE (pADE)). They received a database that was anonymised by an investigator not involved in the eGFR-alert processing (HJ). A methodology was developed for classification of medication errors and (p)ADEs.<sup>29</sup> They judged and classified the theoretical severity of the medication error, yielding a score of 0–4 (0=drug error without significant harm, 1=potentially significant, 2=potentially serious, 3=potentially life threatening, 4=potentially fatal) (table 2). To reach a consensus, all discrepant ratings were discussed with both pharmacists and two nephrologists (HJGB and HJ). Examples of pADE classifications are listed in table 2. The best assessment of the number of ADEs proved to be from the documentation on ADEs in the hospital records.<sup>30</sup> Therefore, 1 year after the end of the study, the hospital records of all subjects in whom a medication error was detected were reviewed. This review was performed by two nephrologists (HJ and HJGB) who independently checked the occurrence of ADEs. ADEs were based on admission and discharge diagnosis in the patients' medical records. The relationship of the ADE with the 'suspected' agent was double-checked by evaluating whether the medication regimen at admission in the hospital record matched with the pharmacy record at the date of admission. After a review of the hospital records, HJ and HJGB discussed their findings for reaching consensus.

## Data analysis

The main outcome measures were the incidence of eGFR  $\leq 40$ -alerts, the number and types of medication

**Table 2** Categories of potential adverse drug events according to severity

Score	Potential severity	Examples
0	Drug error without potential harm	Not applicable
1	Significant	Gastrointestinal complaints Therapeutically ineffective dose according to eGFR Mild neurological effects (e.g. motoric dysfunction) Hepatic dysfunction Any significant event identified by patient which does not require change in therapy
2	Serious	Hypoglycaemia Nephrotoxicity or increased risk nephrolithiasis Electrolyte disturbances (e.g. hyperpotassiemia) Altered mental status due to sedation Myopathy or rhabdomyolysis
3	Life threatening	Gastrointestinal bleed Lactic acidosis Cardiac arrhythmia Decline in mental status with risk of falling Respiratory failure requiring intubation (e.g. bronchospasms)
4	Fatal	Death

errors and the number and types of medication adjustment proposals. Secondary outcome measures were the time required for pharmacists to process the eGFR  $\leq 40$ -alerts, the adherence of physicians to the proposed adjustments, risk factors for medication errors and the severity of medication errors. In addition, after 1 year of follow-up, we checked the incidence of ADEs in subjects in whom a medication error was detected. Statistical analysis was performed with SPSS V.16.0 (SPSS Inc., Chicago, Illinois, USA). Data are presented as the mean and SD when normally distributed. Otherwise, the median and (IQR) were used. For normally distributed data, the differences in baseline characteristics were evaluated with the independent samples t test. For non-parametric data, the Mann-Whitney U test was used. Differences in distribution were calculated using the  $\chi^2$  tests.

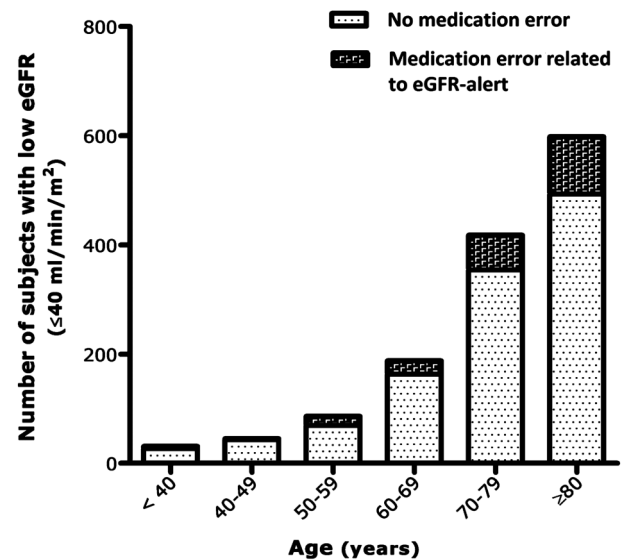
## RESULTS

### Incidence of eGFR $\leq 40$ -alert and characteristics of the study population

During the study period, 46 781 creatine measurements were performed in 25 929 subjects. In 5.3% ( $n=1369$ ) of cases, an eGFR  $\leq 40$ -alert was indicated. One patient indicated no willingness to participate for privacy reasons, leaving 1368 subjects for analysis (figure 1). Their characteristics are summarised in table 3. Overall, 56% were women, the median age was 78 (69, 84) years (distribution is shown in figure 2) and the median eGFR was 34 (27, 38) ml/min/1.73 m<sup>2</sup>. Overall, polypharmacy was present in 73% ( $n=993$ ) with a mean number of medications per patient of 7 (range 0–21). An overview of the actual medication use in the study population (which reflects comorbidities) according to the ATC classification is given in online supplementary appendix A.

### Number and type of medication errors

Overall, 342 medication errors were detected in 211 patients with an eGFR  $\leq 40$ -alert (15% of the study population) (figure 1). The proportion of errors increased



**Figure 2** Age distribution of study population and risk of medication error per age category.

with increasing age (figure 2). The types of medication most commonly associated with errors were diuretics (22%), antibiotics (21%) and antigout medications (15%) (figure 3). The majority of these medications (77%) were prescribed by GPs. An overview of the type of medication errors that were identified by the pharmacists is given in figure 4.

### Physicians' compliance with medication adjustment recommendations

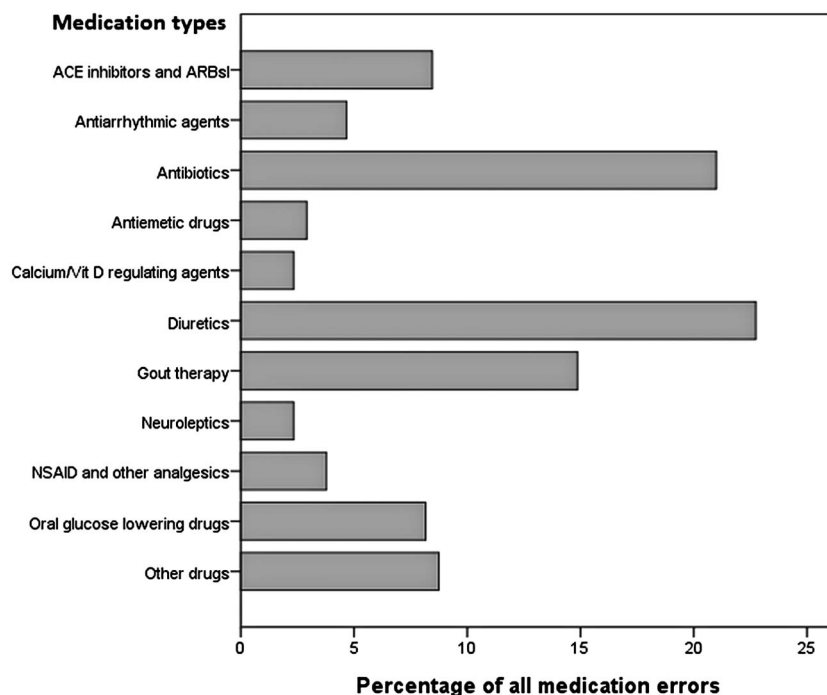
Figure 5 gives an overview of the frequency and types of medication adjustment recommendations. The most common recommendations were 'change dosage' (55%), followed by 'stop medication' (24%). In 31% ( $n=105$ ), the proposal concerned a new prescription. Physicians complied with the recommendation in 66% ( $n=226$ ) of cases. In 28% ( $n=96$ ) of cases, the pharmacists' advice was rejected and the medication regimen remained unchanged. The main reasons for rejection included already increased alertness with intensive monitoring by the prescribing physician (often being an internist or nephrologist) and an inadequate response to lower dosages in the past. The majority of rejected recommendations included diuretics and renin-angiotensin-aldosterone system blockers like ACE inhibitors and ARB drugs. In some cases, the recovery of renal function was expected or underestimation of renal function was presumed, both of which were generally checked with a 24 h creatine clearance. Overall, acutely reduced eGFR did not account for an important subset of the eGFR $\leq 40$ -alerts towards the community pharmacists ( $n=3$ ). Notably, in 22 of the 96 cases, the medication was soon changed anyway, due to a further decrease in the eGFR or the occurrence of an ADE. Therefore, from the latter it seems plausible that with the eGFR  $\leq 40$ -alert, the physician's awareness of the risk for an

**Table 3** Characteristics of the study population

Variable	
Number of subjects, n (%)	1368 (100)
Demographics	
Age (years), median (IQR)	78 (69, 84)
Male, n (%)	601 (44)
Diabetes, n (%)	346 (25)
Renal variables	
eGFR (ml/min/1.73 m <sup>2</sup> ), median (IQR)	34 (27, 38)
Serum creatine (μmol/ml), median (IQR)	152 (128, 186)
Actual drug regimen	
Number of drugs, median (IQR)	7 (4, 9)
Polypharmacy, n (%)	993 (73)

eGFR, estimated glomerular filtration rate.

**Figure 3** Medication groups associated with medication errors related to renal impairment.



ADE was triggered. Data on rejection or agreement lacked in 6% (n=20) of cases.

rates of polypharmacy (70% vs 89%,  $p<0.001$ , mean number of medications 6.6 (3.8) vs 8.2 (3.5),  $p<0.001$ ).

#### Potential risk factors for medication errors in patients with eGFR $\leq 40$ alerts

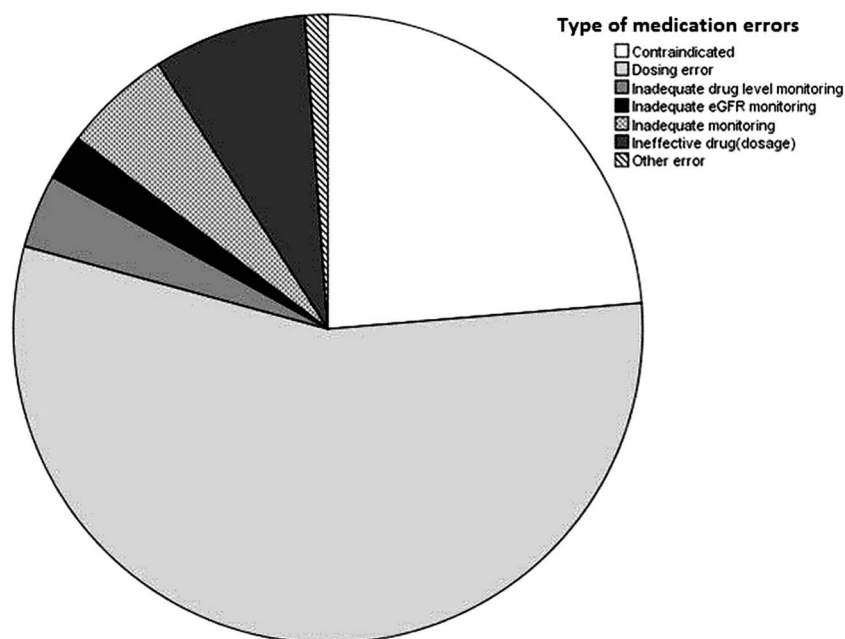
Compared to the subjects without medication errors (n=1157), subjects for whom medication adjustments were recommended (n=211) were more often female subjects (59% vs 41%,  $p=0.04$ ) and had a lower eGFR (median 34 (28, 38) versus 29 (2, 34) ml/min/1.73 m<sup>2</sup>,  $p<0.001$ , respectively). Notably, the latter had higher

#### Effectiveness: pADEs and occurrence of ADEs after follow-up

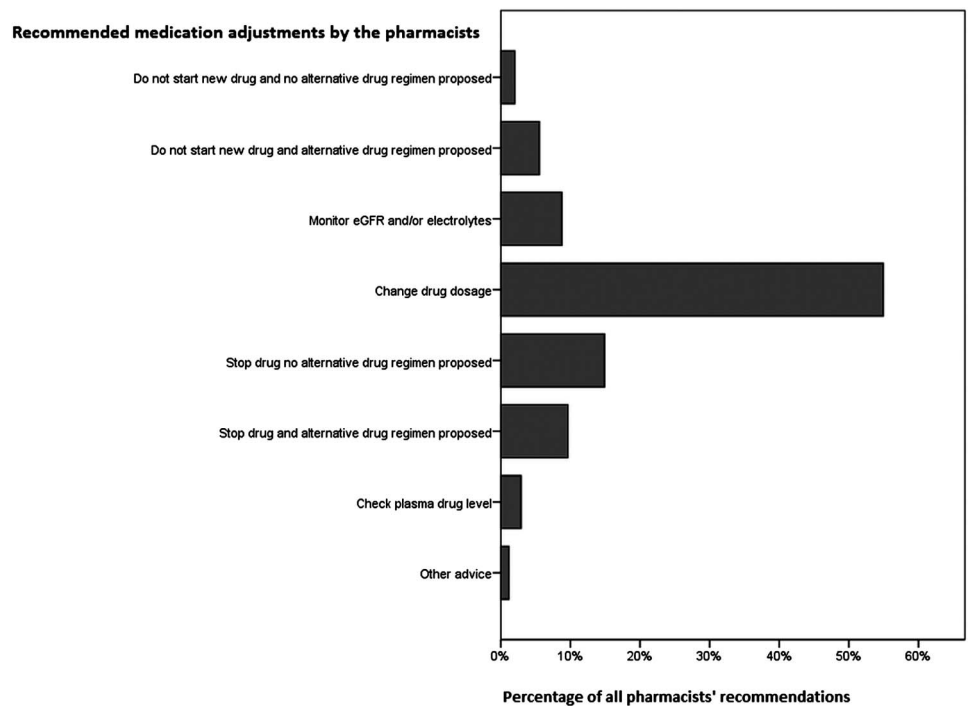
Overall, 88% (n=299) of the medication errors were regarded as relevant pADEs (score>0). These were mainly judged to be either significant or serious. An overview of the number and potential severity of pADEs in the study population is given in figure 1.

Overall, 40 ADEs were identified in hospital records within 1 year after the study period in the group of

**Figure 4** Type of medication errors identified by the pharmacists.



**Figure 5** Type and frequency of recommended medication adjustments by community pharmacists.



subjects with medication errors, including two life-threatening ADEs (bradycardia due to digoxin intoxication and acute kidney injury with lactic acidosis associated with persistent metformin use). The number and severity of ADEs are shown in figure 1. Importantly, the ADE risk was higher in subjects whose medication regimen remained unchanged ( $n=60$ ) as compared to subjects whose medication regimen was adjusted as recommended by the pharmacist ( $n=139$ ); 38% vs 6%, respectively.

#### Effectiveness: workload and time investment of the pharmacists

After receiving an  $eGFR \leq 40$ -alert, the pharmacist needed an average of 11 mins (range 5–13 mins) to check an individual's medication regimen for errors. When taking into account the time needed for consultation with the prescribing physician, pharmacists required an average of 20 mins to process one  $eGFR \leq 40$ -alert triggering a medication adjustment. All pharmacists judged the time investment as feasible, particularly considering the fact that each pharmacy received an average of only one alert per week. Retrospectively, we evaluated the feasibility of different thresholds for kidney function alerts by calculating the number of low  $eGFR$ -alerts that would have been generated during the study period using different cut-offs for renal impairment ( $<30$ ,  $<50$  and  $<60$  ml/min/ $1.73$  m<sup>2</sup>, respectively, see online supplementary appendix B).

Overall, 904  $eGFR \leq 40$ -alerts were activated in the records of the participating pharmacies at the end of the study period, as 16% ( $n=214$ ) of the population died and in 250 subjects, the most recent  $eGFR$  was at least twice  $>50$  ml/min/ $1.73$  m<sup>2</sup>. Therefore, on average, every

primary care pharmacy had 82 patients with an activated  $eGFR \leq 40$ -alert. If we translate this to a standard Dutch GP practice ( $\pm 2300$  patients), simple laboratory data sharing identified approximately 23 patients per practice who need drug adjustment(s) or extra alertness in medication management.

#### DISCUSSION

The main findings of this study were that an  $eGFR \leq 40$ -alert was indicated in 5.3% of the adult population of a Dutch city in whom a creatine measurement was performed in an ambulatory setting and that in these subjects 342 medication errors (mainly involving antibiotics and diuretics) were detected during the year following the introduction of an automatic  $eGFR \leq 40$ -alert system. The majority of the medication errors were regarded as relevant pADEs, necessitating medication adjustments as recommended by the pharmacists. Physicians complied in 66% of cases. ADE risk increases with age, polypharmacy and in instances where the proposed medication adjustments were initially rejected. Overall, automatically generated low  $eGFR$ -alerts in primary care seemed effective, easy to implement, and, importantly, improve both the pharmacists' and the physicians' awareness of medication safety.

#### Comparison with other studies

Despite the fact that medications are usually both prescribed and dispensed in the primary care setting, most studies on (p)ADEs have been hospital based.<sup>3 9 10</sup> We aimed to study the incidence of (p)ADEs in a shared pharmaceutical care model with a central role for community pharmacists. Three primary healthcare studies



on this topic reported lower pharmacist drug proposal rates (0.7–1.9%) than the 15% we found.<sup>31–33</sup> These studies were performed in a general population, while we selected a high-risk population of subjects with renal impairment. In line with our results, primary and ambulatory care studies evaluating pharmacists' drug proposals in vulnerable subgroups like the elderly or subjects with cardiovascular risk factors also reported higher rates.<sup>12 17 34 35</sup> Two recent studies, also concerning subjects with renal impairment, identified problems related to inappropriate prescribing in over 20% of patients.<sup>18 36</sup>

Patients with renal impairment are especially vulnerable to medication errors.<sup>12 13 18</sup> Various strategies to improve drug safety in these patients have been studied, such as educational wards rounds, immediate clinician–pharmacist feedback or dose adjustment according to renal function at hospital discharge.<sup>12 18 37–42</sup> However, despite the fact that most prescribing takes place in the primary healthcare setting, the majority of the strategies implemented so far have been tailored to hospital settings and are therefore not suitable for primary care. Others have demonstrated the effectiveness of 'computerised physician order entry' and 'clinical decision support' in reducing medication errors in case of renal impairment.<sup>39–41</sup> However, computerised drug prescribing alerts do not always guarantee a reduction of prescribing errors,<sup>43</sup> partly because such alerts are often overridden or ignored by prescribing physicians.<sup>41 44–46</sup> This phenomenon is also reflected in our data, as in 28% of cases pharmacist recommendations were rejected by the prescribing physician.

A central role for community pharmacists in improving medication safety in primary care has been recognised. Many pharmacists are gradually extending their role as integral members of the medical team around the patient, thereby taking an important position in a shared care environment.<sup>21 47 48</sup> This has not only been induced by legislative issues,<sup>21 25</sup> but also recommended in various guidelines and studies to counteract problems associated with multiple medication prescribers.<sup>20 26 32 48</sup> This is important in view of our ageing population in which complex drug therapy will only increase, polypharmacy is common and renal impairment widespread.<sup>49 50</sup> A recent review showed notable differences in ADE prevalence rates by age groups, increasing from 5% for adults up to 16% for the elderly.<sup>7</sup> Therefore, in complex cases (as with renal impairment), close collaboration between community pharmacists and physicians is essential to prevent ADEs.

The alert method we have investigated here could be a simple solution to address this.

Our strategy included three steps to reduce medication errors in patients with renal impairment. First, automatic laboratory alerts were generated; second, these alerts were linked to pharmacy data to judge the need for drug adjustments; and third, pharmacists discussed the recommended changes with physicians. Several studies investigated the impact of the above steps. The introduction of automatically generated laboratory alerts

had varied effects on the prescribing physician.<sup>41 51 52</sup> Authors suggested that such passive alerts did not have enough of an impact. There are limited data on the effect of extending the alerts so that the community pharmacist was also involved. Other studies showed that when the pharmacy data were linked with the laboratory renal data, the medication dosage could be beneficially adjusted.<sup>12 42 53</sup> We aimed to optimise medication safety in cases of renal impairment by combining the aforementioned steps and tailored our strategy for application in the primary care setting.

### Implications for clinical practice

The estimated prevalence of both moderate (30–59 ml/min/1.73 m<sup>2</sup>) and severe (15–29 ml/min/1.73 m<sup>2</sup>) renal insufficiency in the adult American and Dutch population is 4.5% and 5.3%, respectively.<sup>26 54</sup> Therefore, the number of subjects potentially susceptible to related medication errors is substantial. If we compile our pADE-rate towards nationwide figures (based on 12 500 000 adults in the Netherlands), our type of data sharing could intercept more than 40 000 potential ADEs related to renal impairment each year. This would undoubtedly increase healthcare safety with already available data and (hopefully) decrease the costs of ADE-related morbidities. Drug safety management might be further improved by extending patient data exchange towards other important parameters, such as medication allergies, platelet counts, electrolyte concentrations, international normalised ratio, liver enzymes and plasma drug levels.

### Strengths and weaknesses of the study

Some limitations of this study have to be noted. First, our study design does not allow the determination of either the individual healthcare effects or the overall cost–benefits. This would necessitate a more complex study design as was, for example, used in the population-based randomised controlled renal drug alert effectiveness trial of Bhardwaja *et al*<sup>36</sup> or a 'before and after' design. However, participating GPs and pharmacists indicated that the protocol improved their awareness of medication errors related to renal function impairment. Second, data on the incidence of ADEs before the start of the study project were not available in our region; therefore, a possible change in ADE incidence as a result of our interventions cannot be determined. Besides, the incidence of ADEs is most likely underestimated due to underreporting, missed recognition and lack of recording in daily clinical practice. Our study also has several strengths. First, our intervention can be easily implemented in various healthcare settings. We simply extended the availability of laboratory renal data which were not shared formerly. Second, physicians valued the pharmacists' involvement in improving healthcare delivery. The acceptance percentage of the pharmacists was fairly good (67%), as compared to previous studies (24–82%),<sup>17 32 34 37 51</sup> and our prescription



ratio between GPs and hospital-based physicians (77:23%) reflects the normal distribution of prescriptions in the Netherlands (82:18%).<sup>55</sup> However, to improve the overall efficiency of the eGFR-alerts, variables influencing physicians' (non) adherence to pharmacists' recommendations (like type and duration of medication use) should also be further studied. Third, the time investment was acceptable and costs were low. Finally, we chose a safe but also feasible threshold for renal function alerts. However, as thresholds for dosage adjustment vary between different guidelines, a higher cut-off of  $\leq 50$  or  $60 \text{ ml/min/1.73 m}^2$  or drug-specific thresholds could be discussed.<sup>25 26 36 56</sup> Besides, as the Cockcroft-Gault (CG) formula is often used in pharmacokinetic studies and for drug dosing recommendations, the implications of the use of renal function estimates, like the MDRD equations for drug dosing, are under debate. Several studies have compared drug dosing recommendations based on the CG with those based on the MDRD.<sup>57–59</sup> In summary, the accuracy of the MDRD seems comparable to the CG.<sup>57–59</sup> On the basis of these studies, in our opinion, the MDRD is a reasonable alternative to the CG for drug dosing. This is of importance, especially since there is an increasing trend of clinical laboratories reporting the MDRD along with serum creatinine, which is also recommended by national and international organisations.<sup>26 60</sup> Some guidelines advise a higher cut-off point for dose adjustments (creatinine clearance  $50\text{--}60 \text{ ml/min}$ ),<sup>11 61</sup> but this was expected to result in an amount of alerts exceeding an acceptable workload. Moreover, as the MDRD tends to underestimate true GFR, we presumably already included subjects with true  $\text{GFR} > 40 \text{ ml/min}$ .<sup>62</sup>

### Conclusions and policy implications

The introduction of automatic renal function alerts in the ambulatory care setting, with the involvement of both GPs and community pharmacists, revealed that a considerable part of the population is at risk for ADEs due to impaired renal function. Extending the availability of renal laboratory data to community pharmacists resulted in their presenting the prescribing physicians with a considerable number of medication adjustment recommendations. We feel that nationwide implementation of this simple protocol could potentially identify many pADEs and substantially reduce the risks of iatrogenic damage in persons with decreased renal function.

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**Acknowledgements** We would like to thank the community pharmacists, the dispensary employees and the general practitioners in Zwolle for their participation in this study. We would also like to acknowledge Anton Huisman (laboratory staff) and Ellen Witteveen (medical student), who both took care of data collection, and Marcel Ariës (neurologist) for his careful comments on the manuscript. We thank Anne Starreveld for assistance on amending the text of the manuscript.

**Contributors** KJB, EVvdp, RJS, TJJ, OS and HJGB conceived the idea of the study and were responsible for the design of the study. HJ and ID were responsible for undertaking the data analysis and produced the tables and graphs. KJB, EVvdp and RJS provided input into the data analysis. The initial draft of the manuscript was prepared by HJ and HJGB and then circulated repeatedly among all authors for critical revision. HJ was responsible for the acquisition of the data and JPJS, ROBG, KJB, EVvdp, ID and HJGB contributed to the interpretation of the results. All authors had full access to all of the data (including statistical reports and tables) in the study and can take responsibility for the integrity of the data and accuracy of the data analysis.

**Funding** This research received no specific grant from any funding agency in the public, commercial or not-for-profit sectors.

**Competing interests** None.

**Provenance and peer review** Not commissioned; externally peer reviewed.

**Data sharing statement** No additional data are available.

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## SUPPLEMENTAL DATA

**Supplemental table A | Overview of medication use according to the ATC classification in the study**

ATC CLASSIFICATION		Number (%)
<b>A</b>	<b>ALIMENTARY TRACT AND METABOLISM</b>	<b>1764 (19.1)</b>
<b>A01</b>	STOMATOLOGICAL PREPARATIONS	4
<b>A02</b>	DRUGS FOR ACID RELATED DISORDERS	556
<b>A03</b>	DRUGS FOR FUNCTIONAL GASTROINTESTINAL DISORDERS	27
<b>A04</b>	ANTIEMETICS AND ANTINAUSEANTS	15
<b>A05</b>	BILE AND LIVER THERAPY	7
<b>A06</b>	LAXATIVES	194
<b>A07</b>	ANTIDIARRHEALS, ANTIINFLAMMATORY/ANTIINFECTIVE	30
<b>A09</b>	DIGESTIVES, INCL. ENZYMES	6
<b>A10</b>	DRUGS USED IN DIABETES	558
<b>A11</b>	VITAMINS	179
<b>A12</b>	MINERAL SUPPLEMENTS	185
<b>A15</b>	APPETITE STIMULANTS	1
<b>A16</b>	OTHER ALIMENTARY TRACT AND METABOLISM PRODUCTS	2
<b>B</b>	<b>BLOOD AND BLOOD FORMING ORGANS</b>	<b>1107 (11.9)</b>
<b>B01</b>	ANTITHROMBOTIC AGENTS	902
<b>B02</b>	ANTIHEMORRHAGICS	2
<b>B03</b>	ANTIANEMIC PREPARATIONS	203
<b>C</b>	<b>CARDIOVASCULAR SYSTEM</b>	<b>4064 (43.8)</b>
<b>C01</b>	CARDIAC THERAPY	400
<b>C02</b>	ANTIHYPERTENSIVES	28
<b>C03</b>	DIURETICS	1145
<b>C04</b>	PERIPHERAL VASODILATORS	1
<b>C07</b>	BETA BLOCKING AGENTS	767
<b>C08</b>	CALCIUM CHANNEL BLOCKERS	316
<b>C09</b>	AGENTS ACTING ON THE RENIN-ANGIOTENSIN SYSTEM	830
<b>C10</b>	LIPID MODIFYING AGENTS	577
<b>D</b>	<b>DERMATOLOGICALS</b>	<b>3 (0.03)</b>
<b>G</b>	<b>GENITO URINARY SYSTEM AND SEX HORMONES</b>	<b>147 (1.6)</b>
<b>H</b>	<b>SYSTEMIC HORMONAL PREPARATIONS</b>	<b>254 (2.8)</b>
<b>J</b>	<b>ANTIINFECTIVES FOR SYSTEMIC USE</b>	<b>165 (1.9)</b>
<b>L</b>	<b>ANTINEOPLASTIC AND IMMUNOMODULATING AGENTS</b>	<b>100 (1.0)</b>
<b>M</b>	<b>MUSCULO-SKELETAL SYSTEM</b>	<b>312 (3.4)</b>
<b>N</b>	<b>NERVOUS SYSTEM</b>	<b>846 (9.2)</b>
<b>P</b>	<b>ANTIPARASITIC PRODUCTS, INSECTICIDES, REPELLENTS</b>	<b>6 (0.06)</b>
<b>R</b>	<b>RESPIRATORY SYSTEM</b>	<b>417 (4.6)</b>
<b>S</b>	<b>SENSORY ORGANS</b>	<b>6 (0.06)</b>
<b>V</b>	<b>VARIOUS</b>	<b>36 (0.5)</b>
<b>OVERALL</b>		<b>9227 (100)</b>

**Supplemental table B | The calculated number of patients in the study setting and the change in amount of patients (workload) when applying different thresholds for eGFR-alerts**

eGFR threshold (ml/min/1.73m <sup>2</sup> )	Number of patients	Change in workload (%)
<30	647	-47%
<40 (current study design)	1369	reference
<50	2696	+196%
<60	5041	+368%



**Supplemental table C. Technical details of automatic laboratory alerts**

In the management database system of our laboratory the relationship and indexes of different types of data are embedded. We defined a query in this database to select our study population. This query included: test code (eGFR), ambulatory laboratory requests (excluding clinical eGFR data), and data were filtered on age  $\geq 18$ , eGFR  $\leq 45$  and zip codes of the city of Zwolle. The query was run periodically (weekly). A module matching the patients' unique Citizens Service Number (CSN) with the patient's pharmacy code was developed for this project, which enabled us to address the eGFR-alerts to the right community pharmacy. The fact that in The Netherlands patients are generally registered at one single community pharmacy (and thus have a one personal pharmacy code) facilitates this method.