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## Systematic exploration of the number and quality of local reviews of the care of maternal deaths in the UK and Ireland between 2012- 2014: a case note review study

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Complete List of Authors:	Cross-Sudworth, Fiona; University of Birmingham, UK, Institute of Applied Health Research Knight, Marian; University of Oxford, National Perinatal Epidemiology Unit Goodwin, Laura; University of Birmingham, Institute of Applied Health Research Kenyon, Sara; University of Birmingham, Instititute of Applied Healthcare	
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## Systematic exploration of the number and quality of local reviews of the care of maternal deaths in the UK and Ireland between 2012- 2014: a case note review study

Title	Systematic exploration of the number and quality of local reviews of the care of maternal
	deaths in the UK and Ireland between 2012-
	2014: a case note review study
	,
Authors' names	Fiona Cross-Sudworth, Marian Knight, Laura
	Goodwin, Sara Kenyon
Authors' addresses, names and positions	Fiona Cross-Sudworth NIHR Intern and
	Research Associate; Institute of Applied Health
	Research, University of Birmingham,
	Birmingham B15 2TT, UK.
	Marian Knight Professor of Maternal and Child
	Population Health, National Perinatal
	Epidemiology Unit, Nuffield Department of
	Population Health, University of Oxford, Oxford
	OX3 7LF, UK.
	Laura Goodwin Research Fellow; Institute of
	Applied Healthcare, University of Birmingham,
	Birmingham B15 2TT, UK.
	Sara Kenyon Professor of Evidence Based
	Maternity Care, Institute of Applied Healthcare,
	University of Birmingham, Birmingham B15 2TT,
	UK.
Corresponding author	Prof Sara Kenyon s.kenyon@bham.ac.uk
	Tel: +44(0)121 414 9063

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## Abstract

Objectives – Local reviews of the care of women who die in pregnancy and post-birth should be undertaken. We investigated the quantity and quality of hospital reviews.

Design – Anonymised casenotes review.

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Participants - All 233 women in the UK and Ireland who died during or up to six weeks after pregnancy from any cause related to or aggravated by pregnancy or its management in 2012-14.

Main outcome measures – The number of local reviews undertaken. Quality was assessed by the composition of the review panel, whether root causes were systematically assessed and actions detailed.

Results – The care of 177/233 (76%) women who died was reviewed locally. The care of women who died in early pregnancy and after 28 days post-birth was less likely to be reviewed as was the care of women who died outside maternity services and who died from mental health-related causes.

140 local reviews were available for assessment. Multidisciplinary review was undertaken for 65% (91/140). External involvement in review occurred in 12% (17/140) and of the family in 14% (19/140). The root causes of deaths were systematically assessed according to national guidance in 13% (18/140). In 88% (123/140) actions were recommended to improve future care, with a timeline and person responsible identified in 55% (77/140). Audit to monitor implementation of changes was recommended in 14% (19/140).

Conclusions - This systematic assessment of local reviews of care demonstrated that not all hospitals undertake a review of care of women who die during or after pregnancy and in the majority quality is lacking. The care of these women should be reviewed using a standardised robust process including root cause analysis to maximise learning and undertaken by an appropriate multidisciplinary team who are given training, support and adequate time.

Strengths and limitations of this study

- This is the first study to systematically examine the number and quality of local reviews of the care of women who died during or after pregnancy in the UK and Ireland.
- This study systematically examined the quantity and quality of local reviews of maternal deaths within the UK and Ireland over a three year period, which may not be representative of local reviews over a wider time period or in different countries.
- Each review was assessed on the basis of what was contained within the anonymised case notes provided to MBRRACE-UK, and therefore may not reflect the full procedure of review in some cases.

For over six decades the care of all women who die during or shortly after pregnancy in the UK has been independently reviewed through a process of Confidential Enguiries (CEs). These are an internationally acknowledged method of reviewing the care of individuals who die or have severe complications in order to learn from adverse outcomes and reduce the incidence.<sup>12</sup> The principles have been utilised globally to review care of women who have died in pregnancy or in the postnatal period.<sup>3</sup> Countries or states that have utilised systematic confidential enquiry methodology include France, <sup>4</sup> Sweden, <sup>5</sup> Washington State, USA, <sup>6</sup> Tanzania, <sup>7</sup> Australia, <sup>8</sup> India, <sup>9</sup> and South Africa. <sup>10</sup> However it is less clear as to the quality of the review and it is hard to establish from the literature whether there is a standardised approach in individual countries as to the content of the review. Since 2012 a collaboration called Mothers and Babies: Reducing Risk through Audits and Confidential Enquiries across the UK (MBRRACE–UK) has been responsible for the continuation of the national programme of CEs and the surveillance of all perinatal and maternal deaths, as well as reviews of selected pre-determined significant morbidities. The CEs utilise multi-disciplinary teams of clinicians from outside the region where the woman's death occurred, to review anonymised medical records and assess the care given against national guidelines. Assessment is undertaken by these independent reviewers regarding whether care was good or improvements were noted, and if so, whether these may have made a difference to the woman's outcome. Findings from a maternal death CE published in 2018 identified that improvements in care may have made a difference to their outcome for 38 percent of all women who died. <sup>11</sup>

There has been some controversy over the impact of these reports. Some believe that that they have acted as a catalyst for significant improvements in maternity care across the UK and contributed towards the reduction in the national mortality rate.<sup>12</sup> Others, however, have questioned whether incident reporting systems such as national CE or audit are responsible for these improvements.<sup>13</sup> Indeed, it is argued that local review of adverse outcomes is needed, in addition to national data, in order to facilitate ownership of relevant issues and therefore increase the chance of change in practice.<sup>14</sup>

At local level in the UK and Ireland maternal deaths ordinarily trigger a Serious Incident review from the hospital providing the majority of care or where the woman died. Maternal deaths are rare events and usually described as 'unexpected and avoidable' and as such considered under the 'Serious Incident Framework' (SIF),<sup>15</sup> wherever the death. SIFs contain the explicit recommendation that contributory factors and/or root causes should be examined to identify fundamental issues and ensure a full understanding of the event to maximise the learning opportunity. The focus is to

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consider system errors, rather than a review of individual clinicians. The National Patient Safety Agency developed a Root Cause Analysis (RCA) Investigation toolkit<sup>16</sup> which provides a structured way of examining nine potential contributory factors; patient, staff, task, communication, equipment, work environment, organisational, education and training and team factors. There is a currently no systematic assessment of the quality of local hospital-based reviews of the care of women who die during or shortly after pregnancy. The aim of this study was to investigate the quantity and quality of local hospital reviews following maternal deaths (during pregnancy and up until 42 days after birth) between 2012 and 2014 inclusive using MBRRACE-UK anonymised case records.

#### **METHODS**

All maternal deaths that occurred in the UK and Ireland in the three year period from 2012 to 2014 (inclusive) in early pregnancy and up to 42 days after birth were reviewed utilising anonymised case record review. Access to the anonymised case notes was via the MBRRACE-UK secure website and included case notes, statements and summaries as well as local review reports

The objectives were to identify the proportion of hospital reviews carried out when there was a maternal death relating to the time, place and cause of death; to establish which professionals were involved in reviews; if the root causes had systematically been assessed as recommended by the SIF; and whether there were resultant actions. If there were actions, whether they were individual or systematic and finally, to explore whether an audit was recommended to evaluate change in practice.

A data extraction form was developed to include key components of the SIF. For each local review three authors independently undertook the data extraction and any differences between the data were resolved between investigators.

The major causes of antenatal and postnatal deaths were examined in relation to whether local reviews of care were undertaken. These were grouped according to whether the death was related to an obstetric, medical or psychiatric cause. Obstetric deaths were those due to amniotic fluid embolism, anaesthesia, deaths in early pregnancy, haemorrhage or eclampsia and pre-eclampsia. Deaths considered to be medical in cause included cardiac deaths, those due to malignancy, neurology, sepsis, thrombosis or thromboembolism and other medical causes.

 The quality of each review was assessed based on the SIF by examining the composition of the review panel, whether a systematic examination of the root causes (contributory factors) was undertaken and whether any actions resulted, and audit was undertaken to evidence changes to practice. The composition of each review panel was examined and the profession of those involved as documented in the review.

#### Patient and public involvement

This research was done without patient involvement as this study utilised anonymised case notes for secondary analysis.

#### RESULTS

#### Number and type of reviews of care of women who died

There were 262 maternal deaths that occurred between 2012 and 2014. Women who died from accidental or incidental causes such as Road Traffic Accidents (n=24) were excluded and 5 sets of case notes were unavailable which resulted in 233 maternal death cases for assessment. Of the 233 maternal deaths, 177 (76%) were reviewed by the hospital where the majority of care had been given or where the woman had died. However, there was no evidence of a review having been undertaken in 56 deaths (24%) and no evidence of change in this proportion over time.

#### Timing, place and cause of maternal deaths

The timing of maternal deaths was considered in relation to whether or not a review was completed. Of the 92 women who died in pregnancy, 45 (49%) of these occurred at less than 20 weeks gestation with 62% reviewed. After 20 weeks' gestation a higher proportion of the deaths were reviewed (85%) (Table 1). Of the 141 maternal deaths that occurred in the postnatal period, 78 (55%) occurred in the first week and of these 85% (n=66) were reviewed. Of the deaths between 28 and 42 days after birth, just under half (n=9, 45%) were reviewed.

## Table 1: Timing (gestation and days) of women who died in pregnancy or in the early postnatal period

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Deaths of w	omen	Reviewed	Not reviewed	τοται
(gestation o	r days)	Number (%)	Number (%)	TOTAL
Deaths in	0 - 20/40	28 (62)	17 (38)	45
Antenatal	21 - 35/40	26 (87)	4 (13)	30
Period	36 - 42/40	14 (82)	3 (18)	17
(gestation)	30-42/40	14 (02)	5 (10)	1/
Antenatal T	otal	68 (74)	24 (26)	92
Deaths in	0-6 days	66 (85)	12 (15)	78
Postnatal	7-13 days	15 (79)	4 (21)	19
period	14-27 days	19 (79)	5 (21)	24
period	28-42 days	9 (45)	11 (55)	20
Postnatal To	otal	109 (77)	32 (23)	141
TOTAL		177 (76%)	56 (24%)	233
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#### Place of death

An intensive care unit (ICU) was the most common location where women died (n=88); the care of 75% of the women who died in ICU was reviewed although maternity services were not always involved. Of the 30 women who died while being cared for in maternity services such as delivery suite, theatre, and wards, 93% (n=28) were reviewed (Table 2). Women who died in Accident and Emergency departments however, were less likely to have their cases reviewed (28/42, 67%) along with those who died in specialist units such as neurological, liver, vascular or cardiac units, or in palliative care (9/13, 69%).

#### Table 2: Place of death:

Place of death	Reviewed	Not reviewed	TOTAL
	Number (%)	Number (%)	
Accident & Emergency	28 (67)	14 (33)	42
General hospital	12 (80)	3 (20)	15
Home	26 (70)	11 (30)	37
Intensive Care Unit	66 (75)	22 (25)	88
Maternity services	28 (93)	2 (9)	30
Outdoors	8 (100)	0 (0)	8
Specialist units	9 (69)	4 (31)	13
TOTAL	177 (76)	56 (24)	233

#### **Causes of Death**

Of the major causes of maternal death, both obstetric and medical related deaths had higher proportions of reviews compared to deaths related to psychiatric causes (Table 3).

#### Table 3: Cause of death

Cause of death	Antenatal		Postnatal		TOTAL
	<b>Reviewed</b> Number (%)	Not reviewed Number (%)	<b>Reviewed</b> Number (%)	<b>Not reviewed</b> Number (%)	(%)
Obstetric deaths	12 (27)	4 (9)	24 (55)	4 (9)	<b>44</b> (19)
Mental health related deaths	8 (38)	4 (19)	6 (29)	3(14)	<b>21</b> (9)
Medical deaths	48 (28)	16 (10)	79 (47)	25 (15)	<b>168</b> (72)
TOTAL	68 (29)	24 (10)	109 (47)	32 (14)	<b>233</b> (100)

#### The quality of the review

Of the women who died 60% (n=140) had a documented review on the care received contained within the medical records. For a further 16% (n=37) a review was mentioned but this was not included in the medical records and so the quality could not be assessed, and 24% (n=56) had no review included in the notes. The most common type of review was entitled a Serious Incident Report (29%, n=68,), with Root Cause Analysis being the title of 18% (n=41), Hospital review of 12% (n=27) and 2% (n=4) having another title.

#### Composition of review panels

Sixty-five percent (91/140) of reviews were conducted by a multidisciplinary team (MDT), although this did not always include maternity services, and 18% (25/140) were conducted by a single reviewer (Table 4). Of the reviews undertaken 60% (84/140) involved obstetricians or gynaecologists and 59% (82/140) included midwives. Absence of maternity service representation was evident in cases where the death occurred at a different hospital or non-maternity department of the same hospital (for example, Accident and Emergency or Intensive Care Unit). For 16% (23/140) of reviews, the job title(s) of the professional(s) who undertook them was not documented. The family was documented as having specific questions or issues addressed by the panel in 14% (19/140) of reviews and external reviewers were involved in 12% (17/140) reviews.

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#### Table 4: Professional group of reviewers

Drefessional group of reviewers	TOTAL
Professional group of reviewers	n=140 (%)
Obstetrics/Gynaecology	84 (60)
Midwifery	82 (59)
Anaesthetics	41 (29)
Senior Management	48 (34)
Risk/Governance	69 (49)
Pathologist	4 (3)
External	17 (12)
Family	19 (14)
Other professional(s)	70 (50)
Not documented	23 (16)

The exact composition of the group was sometimes lacking and, while not explicitly recommended, the authors considered the optimum minimum composition of the MDT for review to be different for each of the three causes of death: Review of a maternal death from an obstetric cause should include an obstetrician, midwife and anaesthetist and yet this was only documented in 12/30 (40%) of local reviews examined. Review of a maternal death from a medical cause should include an obstetrician, midwife and specialist in whatever the medical condition, such as a cardiac specialist and yet this was documented in only 43/102 (42%) reviews examined. Review of a maternal death relating to a psychiatric cause should include an obstetrician, midwife and get this was documented in only 55/140 (39%) of maternal deaths were considered to have been reviewed by an optimum MDT, with the composition being unclear for 71/140 (51%). *Contributory factors* 

Contributory factors were systematically assessed in only 13% (18/140) of local reviews using the headings listed in national guidance (see Table 5). A further 11% (15/140) used some of these factors: overall the most frequently reported factor was Communication (31/140, 22%). A small proportion of reviews (4%) utilised headings to assess care which differed to those listed in national guidance , such as Individual Knowledge and Skill, Clinical, External, Other Factors, Documentation, or Systems. In 32% (45/140) of reviews contributory factors were described in a summary paragraph only and there was no evidence that contributory factors had been examined in 36% (50/140) of local reviews examined.

Root Cause Analysis content	<b>Number</b> n=140 (%)
All individual contributory factors listed	<b>18</b> (13)
Some factors using National Patient Safety Agency headings	<b>15</b> (11)
Some factors using different headings	5 (4)
Mixed headings	<b>7</b> (5)
Summary only	<b>45</b> (32)
No contributory factors	<b>50</b> (35)
Actions (or recommendations / learning points)	<b>123</b> (88)
No actions	<b>17</b> (12)
Systemic actions	<b>111</b> (79)
Systemic and individual actions	<b>12</b> (9)
Non-clinical actions only	<b>9</b> (6)
Timeline and person responsible identified	<b>77</b> (55)
Audit	<b>19</b> (14)

The majority of local reviews examined (88%) included actions to improve ongoing care; most of which were systemic (79%). None of the reviews reported individual actions alone, whilst 9% (12/140) included both systemic and individual actions. A small number of reviews (9/140) only included non-clinical actions such as conducting the review, completing death notifications, or supporting hospital staff. Only 14% (19/140) of all reviews of the care of women who died recommended or undertook an audit to monitor implementation of changes.

#### DISCUSSION

This is the first study to systematically examine the number and quality of local reviews of the care of women who died during or after pregnancy in the UK and Ireland. It shows that only three quarters of maternal deaths are reviewed and has highlighted that the care of women who died at less than 20 weeks gestation and between 28-42 days after birth was less likely to be reviewed. The care of women who died outside maternity services (for example at home) and women who died from mental health-related causes was also less likely to be reviewed. The study also suggests that a substantial proportion of these local reviews of care were not optimal, in that they were not undertaken by a multidisciplinary group, did not include root cause analysis and made relatively weak recommendations and actions.

This study systematically examined the quantity and quality of local reviews of maternal deaths within the UK and Ireland over a three year period. As such, this may not be representative of local

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reviews over a wider time period or in different countries. Assessment was made on the basis of what was contained within the anonymised case notes provided to MBRRACE-UK, and therefore may not reflect the full procedure of review in some cases.

The study findings appears to be consistent within a wider context of reviews of care related to both maternal morbidity and perinatal death in maternity services in the UK. Shah et al<sup>17</sup> examined severe maternal morbidity reviews from six UK hospitals and identified that the care of some women who had severe morbidities was not reviewed and in those that were, key issues affecting the outcome were not always identified, nor were lessons evidenced as being learned. National CEs into the care of women who had term, normally formed antepartum stillbirths found that 23% had a local review carried out and only 10% were undertaken according to Royal College of Obstetrics and Gynaecology guidance.<sup>18</sup> While these CEs were not focused on maternal deaths, it appears that there is a lack of effective investigation of care within a hospital after a significant adverse outcome.

There is increasing evidence that the use of root cause analysis within healthcare is problematic with variable use of the investigation tools in reviews of serious incidents.<sup>19</sup> This is further compounded by the complexity of reviews being undertaken within tight deadlines and by a local team who may not be independent. Indeed, this may explain why such reviews commonly result in weak corrective actions and poor dissemination of findings and that repetition of similar events continues, <sup>20</sup> <sup>21</sup> suggesting that lessons were not being learned and that action to address issues was inadequate. There also appears to be tension between a 'no blame' culture and a 'just culture'<sup>22</sup> and professional hierarchies together with the emotional tensions felt by those undertaking the review of care provide further challenges. Solutions identified include the need for professionalisation of incident investigation (including appropriate training), a need for the involvement of patient's relatives to be recognised and valued and for a better understanding of the role of blame.

The purpose of review is to learn from events and this should involve reporting, investigation, learning and action planning, implementation and closure <sup>15</sup>and yet of the reviews examined, not all had action plans, and just over half had a nominated person responsible for the action, with audit only recommended to check change in practice in 14%. While not systematically assessed many of the recommendations were for guidelines to be updated, training to be undertaken or dissemination of the findings. There is some evidence that easily achieved actions do not work as effectively as system changes but these are most commonly found in reviews, due to the comparatively lower financial and time costs, as well as the reduced pressure to change the culture of organisations<sup>20</sup>. These 'weaker' types of actions may not prevent the event from happening again.<sup>23</sup> Further research

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is needed to explore the follow-up to local review including the short and long term impact of actions.

#### Conclusions

This study is the first to show that not all women who die in pregnancy or in the first 42 days postbirth in the UK and Ireland have their care reviewed by the local hospital. It also identified variation across hospitals concerning who was involved in reviews as well as the quality.

The care of all women who die during or after pregnancy needs to be reviewed using a standardised robust process by an appropriate multidisciplinary team. If care that can be improved is identified through the review, strong actions that will change practice are necessary with audit to monitor implementation to improve practice.

Hospitals need to allocate sufficient time for preparation, participation and appropriate follow-up for the review of care. Training is required for those involved in reviews to ensure adequate assessment of maternity service systems, culture and care, not just at the time of death, in order to come to a clear understanding of the mother's care and what if anything, could be done to prevent the same outcome happening again.

Word count: 3368 / 4000

### What is already known about this topic:

- National confidential enquiries have identified that many maternal deaths are preventable
- Local hospital improvements in care are needed in order to further reduce the number of maternal deaths
- Maternal deaths should prompt a multidisciplinary review with root cause analysis within the hospital providing care with actions to address any identified issues

### What this study adds:

• Systematic exploration of the reviews showed three quarters of women who died in pregnancy or within six weeks of giving birth had their care reviewed and when done rarely by an appropriate multidisciplinary team

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• When maternal deaths were reviewed, the quality of the review could be improved suggesting that improvements in training, support and adequate time are required together with using a standardised robust process

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**Data sharing**: Data are available for sharing on request from HQIP at <a href="https://www.hqip.org.uk/national-programmes/accessing-ncapop-data/#.XAFiOi10do4">https://www.hqip.org.uk/national-programmes/accessing-ncapop-data/#.XAFiOi10do4</a>

**Competing interests:** All authors have completed the ICMJE uniform disclosure form at <u>www.icmje.org/coi\_disclosure.pdf</u> and declare: no support from any organisation for the submitted work; no financial relationships with any organisations that might have an interest in the submitted work in the previous three years; no other relationships or activities that could appear to have influenced the submitted work.

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**Authorship:** The study was designed by SK and MK. Data extraction was undertaken by FCS, LG and SK. FCS wrote the first draft of the paper which was commented on by all authors, who have approved the submitted version. All authors had access to the data in the study and can take responsibility for the integrity of the data and the accuracy of the data analysis.

**Transparency declaration:** The lead author affirms that this manuscript is an honest, accurate, and transparent account of the study being reported; that no important aspects of the study have been omitted; and that any discrepancies from the study as planned have been explained.

**Ethical approval:** Permission was obtained from the Healthcare Quality Improvement Partnership as data controllers to enable access to the anonymised case notes for this secondary case note review study. Research Ethics Committee approval was not required for this secondary analysis of anonymous data.

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# **BMJ Open**

### Systematic exploration of local reviews of the care of maternal deaths in the UK and Ireland between 2012- 2014: a case note review study

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SCHOLARONE<sup>™</sup> Manuscripts

vs of the care of maternal deaths in the UK and - 2014: a case note review study
Systematic exploration of local reviews of the care of maternal deaths in the UK and Ireland between 2012- 2014: a case note review study
Fiona Cross-Sudworth, Marian Knight, Laura Goodwin, Sara Kenyon
Fiona Cross-Sudworth NIHR Intern and Research Associate; Institute of Applied Health Research, University of Birmingham, Birmingham B15 2TT, UK.
Marian Knight Professor of Maternal and Child Population Health, National Perinatal Epidemiology Unit, Nuffield Department of Population Health, University of Oxford, Oxfor OX3 7LF, UK.
Laura Goodwin Research Fellow; Institute of Applied Healthcare, University of Birmingham, Birmingham B15 2TT, UK.
Sara Kenyon Professor of Evidence Based Maternity Care, Institute of Applied Healthcare University of Birmingham, Birmingham B15 2T UK.
Prof Sara Kenyon s.kenyon@bham.ac.uk Tel: +44(0)121 414 9063

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## 6 Abstract

- 7 Objectives Local reviews of the care of women who die in pregnancy and post-birth should be
- 8 undertaken. We investigated the quantity and quality of hospital reviews.

9 Design – Anonymised case notes review.

- 10 Participants All 233 women in the UK and Ireland who died during or up to six weeks after
- 11 pregnancy from any cause related to or aggravated by pregnancy or its management in 2012-14.

3 4	12	Main outcome measures – The number of local reviews undertaken. Quality was assessed by the
5	13	composition of the review panel, whether root causes were systematically assessed and actions
6 7	14	detailed.
8		
9 10	15	Results – The care of 177/233 (76%) women who died was reviewed locally. The care of women who
11 12	16	died in early pregnancy and after 28 days post-birth was less likely to be reviewed as was the care of
12 13 14	17	women who died outside maternity services and who died from mental health-related causes.
15 16	18	140 local reviews were available for assessment. Multidisciplinary review was undertaken for 65%
17	19	(91/140). External involvement in review occurred in 12% (17/140) and of the family in 14%
18 19	20	(19/140). The root causes of deaths were systematically assessed according to national guidance in
20	21	13% (18/140). In 88% (123/140) actions were recommended to improve future care, with a timeline
21 22	22	and person responsible identified in 55% (77/140). Audit to monitor implementation of changes was
23 24 25	23	recommended in 14% (19/140).
25 26	24	Conclusions - This systematic assessment of local reviews of care demonstrated that not all hospitals
27 28	25	undertake a review of care of women who die during or after pregnancy and in the majority quality
29	26	is lacking. The care of these women should be reviewed using a standardised robust process
30 31	27	including root cause analysis to maximise learning and undertaken by an appropriate
32 33	28	multidisciplinary team who are given training, support and adequate time.
34 35 36	29	Strengths and limitations of this study
37 38 39	30	Strengths and limitations of this study
40	31	• This is the first study to systematically examine the number and quality of local reviews of the
41 42	32	care of women who died during or after pregnancy in the UK and Ireland.
43 44	33	• This study systematically examined the quantity and quality of local reviews of maternal deaths
45	34	within the UK and Ireland over a three year period, which may not be representative of local
46 47	35	reviews over a wider time period or in different countries.
48 49	36	• Each review was assessed on the basis of what was contained within the anonymised case notes
50	37	, provided to MBRRACE-UK, and therefore may not reflect the full procedure of review in some
51 52	38	cases.
53		
5/1	20	
54 55	39	

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For over six decades the care of all women who die during or shortly after pregnancy in the UK has been independently reviewed through a process of Confidential Enquiries (CEs). These are an internationally acknowledged method of reviewing the care of individuals who die or have severe complications in order to learn from adverse outcomes and reduce the incidence.<sup>12</sup> The principles have been utilised globally to review care of women who have died in pregnancy or in the postnatal period.<sup>3</sup> Countries or states that have utilised systematic confidential enquiry methodology include France, <sup>4</sup> Sweden,<sup>5</sup> USA states of Washington <sup>6</sup> and California,<sup>7</sup> Tanzania,<sup>8</sup> Australia,<sup>9</sup> India,<sup>10</sup> and South Africa.<sup>11</sup> However it is less clear as to the quality of the review and it is hard to establish from the literature whether there is a standardised approach in individual countries as to the content of the review. Since 2012 a collaboration called Mothers and Babies: Reducing Risk through Audits and Confidential Enquiries across the UK (MBRRACE–UK) has been responsible for the continuation of the national programme of CEs and the surveillance of all perinatal and maternal deaths, as well as reviews of selected pre-determined significant morbidities. These CEs use multi-disciplinary teams of clinicians from outside the region where the woman's death occurred, to review anonymised case notes (medical records) and assess the care given against national guidelines. Assessment is undertaken by these independent reviewers and a consensus regarding whether care was good or improvements were noted, and if so, whether these may have made a difference to the woman's outcome is made at a multi-disciplinary meeting. Findings from a maternal death CE published in 2018 identified that improvements in care may have made a difference to their outcome for 38 percent of all women who died. 12 

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61 There has been some controversy over the impact of these reports. Some believe that that they
62 have acted as a catalyst for significant improvements in maternity care across the UK and
63 contributed towards the reduction in the national mortality rate.<sup>13</sup> Others, however, have
64 questioned whether incident reporting systems such as national CE or audit are responsible for
65 these improvements.<sup>14</sup> Indeed, it is argued that local review of adverse outcomes is needed, in
66 addition to national data, in order to facilitate ownership of relevant issues and therefore increase
67 the chance of change in practice.<sup>15</sup>

At local level in the UK and Ireland maternal deaths ordinarily trigger a Serious Incident review from the hospital providing the majority of care or where the woman died. Maternal deaths are rare events and usually described as 'unexpected and avoidable' and as such considered under the 'Serious Incident Framework' (SIF),<sup>16</sup> wherever the death. SIFs contain the explicit recommendation that contributory factors and/or root causes should be examined to identify fundamental issues and ensure a full understanding of the event to maximise the learning opportunity. The focus is to

consider system errors, rather than a review of individual clinicians. The National Patient Safety Agency developed a Root Cause Analysis (RCA) Investigation toolkit<sup>17</sup> which provides a structured way of examining nine potential contributory factors; patient, staff, task, communication, equipment, work environment, organisational, education and training and team factors. There is a currently no systematic assessment of the quality of local hospital-based reviews of the care of women who die during or shortly after pregnancy. The aim of this study was to investigate the quantity and quality of local hospital reviews following maternal deaths (during pregnancy and up until 42 days after birth) between 2012 and 2014 inclusive using MBRRACE-UK anonymised case records. 

#### **METHODS**

 All maternal deaths that occurred in the UK and Ireland in the three year period from 2012 to 2014 (inclusive) in early pregnancy and up to 42 days after birth were reviewed utilising anonymised case record review. Access to the anonymised case notes was via the MBRRACE-UK secure website and included case notes, statements and summaries as well as local review reports

The objectives were to identify the proportion of hospital reviews carried out when there was a maternal death relating to the time, place and cause of death; to establish which professionals were involved in reviews; if the root causes had systematically been assessed as recommended by the SIF; and whether there were resultant actions. If there were actions, whether they were individual or systematic and finally, to explore whether an audit was recommended to evaluate change in practice. 

A data extraction form was developed to include key components of the SIF. For each local review three authors independently undertook the data extraction and any differences between the data were resolved.

The major causes of antenatal and postnatal deaths were examined in relation to whether local reviews of care were undertaken. These were grouped according to whether the death was related to an obstetric, medical or psychiatric cause. Obstetric deaths were those due to amniotic fluid embolism, anaesthesia, deaths in early pregnancy, haemorrhage or eclampsia and pre-eclampsia. Deaths considered to be medical in cause included cardiac deaths, those due to malignancy, neurology, sepsis, thrombosis or thromboembolism and other medical causes. 

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2		
3 4	106	The quality of each review was assessed based on the SIF by examining the composition of the
5	107	review panel, whether a systematic examination of the root causes (contributory factors) was
6 7	108	undertaken and whether any actions resulted, and audit was undertaken to evidence changes to
8 9	109	practice. The composition of each review panel was examined and the profession of those involved
10	110	as documented in the review.
11 12		
13 14	111	
14	112	Patient and public involvement
16 17	113	This research was done without patient involvement as this study utilised anonymised case notes for
18	114	secondary analysis.
19 20	115	
21	116	
22 23	117	
24 25	11/	
26	118	RESULTS
27 28	110	Number and type of reviews of some of upper who died
29 30	119	Number and type of reviews of care of women who died
31	120	There were 262 maternal deaths that occurred between 2012 and 2014. Women who died from
32 33	121	accidental or incidental causes such as Road Traffic Accidents (n=24) were excluded and 5 sets of
34 35	122	case notes were unavailable which resulted in 233 maternal death cases for assessment. Of the 233
36	123	maternal deaths, 177 (76%) were reviewed by the hospital where the majority of care had been
37 38	124	given or where the woman had died. However, there was no evidence of a review having been
39	125	undertaken in 56 deaths (24%) and no evidence of change in this proportion over time.
40 41	126	
42 43	127	Timing, place and cause of maternal deaths
44	128	The timing of maternal deaths was considered in relation to whether or not a review was completed.
45 46	129	Of the 92 women who died in pregnancy, 45 (49%) of these occurred at less than 20 weeks gestation
47 48	130	with 62% reviewed. After 20 weeks' gestation a higher proportion of the deaths were reviewed
49	131	(85%) (Table 1). Of the 141 maternal deaths that occurred in the postnatal period, 78 (55%) occurred
50 51	132	in the first week and of these 85% (n=66) were reviewed. Of the deaths between 28 and 42 days
52 53	133	after birth, just under half (n=9, 45%) were reviewed.
54	134	
55 56	101	
57	135	Table 1: Timing (gestation and days) of women who died in pregnancy or in the early postnatal
58 59	136	period
60		

Deaths of w	omen	Reviewed	Not reviewed	TOTAL
(gestation or days)		Number (%)	Number (%)	TOTAL
Deaths in	0 - 20/40	28 (62)	17 (38)	45
Antenatal	21 - 35/40	26 (87)	4 (13)	30
Period	36 - 42/40	14 (82)	2 (19)	17
(gestation)	50 - 42/40	14 (82)	3 (18)	1/
Antenatal To	otal	68 (74)	24 (26)	92
Deaths in	0-6 days	66 (85)	12 (15)	78
Postnatal	7-13 days	15 (79)	4 (21)	19
period	14-27 days	19 (79)	5 (21)	24
period	28-42 days	9 (45)	11 (55)	20
Postnatal To	otal	109 (77)	32 (23)	141
TOTAL		177 (76%)	56 (24%)	233

#### Place of death

An intensive care unit (ICU) was the most common location where women died (n=88); the care of 75% of the women who died in ICU was reviewed although maternity services were not always involved. Of the 30 women who died while being cared for in maternity services such as delivery suite, theatre, and wards, 93% (n=28) were reviewed (Table 2). Women who died in Accident and Emergency departments however, were less likely to have their cases reviewed (28/42, 67%) along with those who died in specialist units such as neurological, liver, vascular or cardiac units, or in palliative care (9/13, 69%). 

#### Table 2: Place of death:

Place of death	Reviewed	Not reviewed	TOTAL
	Number (%)	Number (%)	
Accident & Emergency	28 (67)	14 (33)	42
General hospital	12 (80)	3 (20)	15
Home	26 (70)	11 (30)	37
Intensive Care Unit	66 (75)	22 (25)	88
Maternity services	28 (93)	2 (9)	30
Outdoors	8 (100)	0 (0)	8
Specialist units	9 (69)	4 (31)	13
TOTAL	177 (76)	56 (24)	233

#### **Causes of Death**

Of the major causes of maternal death, both obstetric and medical related deaths had higher

proportions of reviews compared to deaths related to psychiatric causes (Table 3). 

#### Table 3: Cause of death

Cause of death	Antenatal		Postnatal		TOTAL	
	<b>Reviewed</b> Number (%)	Not reviewed Number (%)	<b>Reviewed</b> Number (%)	Not reviewed Number (%)	(%)	
Obstetric deaths	12 (27)	4 (9)	24 (55)	4 (9)	<b>44</b> (19)	
Mental health related deaths	8 (38)	4 (19)	6 (29)	3(14)	<b>21</b> (9)	
Medical deaths	48 (28)	16 (10)	79 (47)	25 (15)	<b>168</b> (72)	
TOTAL	68 (29)	24 (10)	109 (47)	32 (14)	<b>233</b> (100)	

#### The quality of the review

Of the women who died, 60% (n=140) had a documented local review of the care received. For a further 16% (n=37) a review was mentioned but this was not included in the case notes and so the quality could not be assessed, and 24% (n=56) had no review included in the case notes. The most common type of review was entitled a Serious Incident Report (29%, n=68), with Root Cause Analysis being the title of 18% (n=41), Hospital review of 12% (n=27) and 2% (n=4) having another title. 

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#### Composition of review panels

Sixty-five percent (91/140) of reviews were conducted by a multidisciplinary team (MDT), although this did not always include maternity services, and 18% (25/140) were conducted by a single reviewer (Table 4). Of the reviews undertaken 60% (84/140) involved obstetricians or gynaecologists and 59% (82/140) included midwives. Absence of maternity service representation was evident in cases where the death occurred at a different hospital or non-maternity department of the same hospital (for example, Accident and Emergency or Intensive Care Unit). For 16% (23/140) of reviews, the job title(s) of the professional(s) who undertook them was not documented. The family was documented as having specific questions or issues addressed by the panel in 14% (19/140) of reviews and external reviewers were involved in 12% (17/140) reviews. 

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### 177 Table 4: Professional group of reviewers

Drefessional group of revieware	TOTAL
Professional group of reviewers	n=140 (%)
Obstetrics/Gynaecology	84 (60)
Midwifery	82 (59)
Anaesthetics	41 (29)
Senior Management	48 (34)
Risk/Governance	69 (49)
Pathologist	4 (3)
External	17 (12)
Family	19 (14)
Other professional(s)	70 (50)
Not documented	23 (16)

The exact composition of the group was sometimes lacking and, while not explicitly recommended, the authors considered the optimum minimum composition of the MDT for review to be different for each of the three causes of death: Review of a maternal death from an obstetric cause should include an obstetrician, midwife and anaesthetist and yet this was only documented in 12/30 (40%) of local reviews examined. Review of a maternal death from a medical cause should include an obstetrician, midwife and specialist in whatever the medical condition, such as a cardiac specialist and yet this was documented in only 43/102 (42%) reviews examined. Review of a maternal death relating to a psychiatric cause should include an obstetrician, midwife and psychiatric specialist and yet none of those examined did (0/8). Only 55/140 (39%) of maternal deaths were considered to have been reviewed by an optimum MDT, with the composition being unclear for 71/140 (51%). Contributory factors 

Contributory factors were systematically assessed in only 13% (18/140) of local reviews using the headings listed in national guidance (see Table 5). A further 11% (15/140) used some of these factors: overall the most frequently reported factor was Communication (31/140, 22%). A small proportion of reviews (4%) utilised headings to assess care which differed to those listed in national guidance, such as Individual Knowledge and Skill, Clinical, External, Other Factors, Documentation, or Systems. In 32% (45/140) of reviews contributory factors were described in a summary paragraph only and there was no evidence that contributory factors had been examined in 36% (50/140) of local reviews examined. 

198 Table 5: Inclusion of contributory factors and follow-up in RCAs:
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Post Cause Analysis content	Number
Root Cause Analysis content	n=140 (%)
All individual contributory factors listed	<b>18</b> (13)
Some factors using National Patient Safety Agency headings	<b>15</b> (11)
Some factors using different headings	5 (4)
Mixed headings	<b>7</b> (5)
Summary only	<b>45</b> (32)
No contributory factors	<b>50</b> (35)
Actions (or recommendations / learning points)	<b>123</b> (88)
No actions	<b>17</b> (12)
Systemic actions	<b>111</b> (79)
Systemic and individual actions	<b>12</b> (9)
Non-clinical actions only	<b>9</b> (6)
Timeline and person responsible identified	<b>77</b> (55)
Audit	<b>19</b> (14)

The majority of local reviews examined (88%) included actions to improve ongoing care; most of which were systemic (79%). None of the reviews reported individual actions alone, whilst 9% (12/140) included both systemic and individual actions. A small number of reviews (9/140) only included non-clinical actions such as conducting the review, completing death notifications, or supporting hospital staff. Only 14% (19/140) of all reviews of the care of women who died recommended or undertook an audit to monitor implementation of changes.

#### 

## 207 DISCUSSION

This is the first study to systematically examine the number and quality of local reviews of the care of women who died during or after pregnancy in the UK and Ireland. It shows that only three quarters of maternal deaths are reviewed and has highlighted that the care of women who died at less than 20 weeks gestation and between 28-42 days after birth was less likely to be reviewed. The care of women who died outside maternity services (for example at home) and women who died from mental health-related causes was also less likely to be reviewed. The study also suggests that a substantial proportion of these local reviews of care were not optimal, in that they were not undertaken by a multidisciplinary group, did not include root cause analysis and made relatively weak recommendations and actions. 

This study systematically examined the quantity and quality of local reviews of maternal deaths
 within the UK and Ireland over a three year period. As such, this may not be representative of local

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reviews over a wider time period or in different countries. Assessment was made on the basis of
what was contained within the anonymised case notes provided to MBRRACE-UK, and therefore may
not reflect the full procedure of review in some cases.

The study findings appear to be consistent within a wider context of reviews of care related to both maternal morbidity and perinatal death in maternity services. Shah et al<sup>18</sup> examined severe maternal morbidity reviews from six UK hospitals and identified that the care of some women who had severe morbidities was not reviewed and in those that were, key issues affecting the outcome were not always identified, nor were lessons evidenced as being learned. A comparison of American local and statewide reviews of 31 maternal deaths found that state reviews found more preventable system rather than patient factors when the cases were anonymised and investigated by an external review team.<sup>19</sup> National CEs into the care of women who had term, normally formed antepartum stillbirths found that 23% had a local review carried out and only 10% were undertaken according to Royal College of Obstetrics and Gynaecology guidance.<sup>20</sup> While some of these CEs were not focused on maternal deaths, it appears that there is a lack of effective investigation of care within a hospital after a significant adverse outcome. 

There is increasing evidence that the use of root cause analysis within healthcare is problematic with variable use of the investigation tools in reviews of serious incidents.<sup>21</sup> This is further compounded by the complexity of reviews being undertaken within tight deadlines and by a local team who may have provided care or work alongside those who have, which may reduce objectivity. Indeed, this may explain why such reviews commonly result in weak corrective actions and poor dissemination of findings and that repetition of similar events continues<sup>22 23</sup> suggesting that lessons were not being learned and that action to address issues was inadequate. There also appears to be tension between a 'no blame' culture and a 'just culture'<sup>24</sup> with the emotional tensions felt by those undertaking the review of care. A balance needs to be maintained between system and individual accountability; reviews should not be a scapegoat exercise while any professional failure must focus on learning and quality improvement. Suggested solutions to support quality balanced reviews include the need for professionalisation of incident investigation (including appropriate training), a need for the involvement of patient's relatives to be recognised and valued<sup>25</sup> and for a better understanding of the role of blame<sup>24</sup>. It is clear that the quality of reviews should be properly monitored and evaluated by an enhanced surveillance system, such as those not only in the UK but also elsewhere in Europe, <sup>26</sup> <sup>27</sup> North America<sup>28</sup> and Australasia. <sup>29</sup> 

The purpose of review is to learn from events and this should involve reporting, investigation,
 learning and action planning, implementation and closure <sup>15</sup> and yet of the reviews examined, not all

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2		
3 4	252	had action plans, and just over half had a nominated person responsible for the action, with audit
5 6 7	253	only recommended to check change in practice in 14%. While not systematically assessed many of
	254	the recommendations were for guidelines to be updated, training to be undertaken or dissemination
8 9	255	of the findings. There is some evidence that easily achieved actions do not work as effectively as
10	256	system changes but these are most commonly found in reviews, due to the comparatively lower
11 12	257	financial and time costs, as well as the reduced pressure to change the culture of organisations <sup>20</sup> .
13 14	258	These 'weaker' types of actions may not prevent the event from happening again. <sup>30</sup> Further research
15	259	is needed to explore the follow-up to local review including the short and long term impact of
16 17	260	actions.
18 19	261	
19 20 21	262	
21 22 23	263	Conclusions
24 25	264	This study is the first to show that not all women who die in pregnancy or in the first 42 days post-
26	265	birth in the UK and Ireland have their care reviewed by the local hospital. It also identified variation
27 28 29 30 31 32	266	across hospitals concerning who was involved in reviews as well as the quality.
	267	The care of all women who die during or after pregnancy needs to be reviewed using a standardised
	268	
31 32 33 34 35 36 37 38 39 40 41 42 43		robust process by an appropriate multidisciplinary team. If care that can be improved is identified
	269	through the review, strong actions that will change practice are necessary with audit to monitor
	270	implementation to improve practice.
	271	Hospitals need to allocate sufficient time for preparation, participation and appropriate follow-up
	272	for the review of care. Training is required for those involved in reviews to ensure adequate
	273	assessment of maternity service systems, culture and care, not just at the time of death, in order to
	274	come to a clear understanding of the mother's care and what if anything, could be done to prevent
44 45	275	the same outcome happening again.
46 47 48 49 50 51 52	276	Word count: 3368 / 4000
	277	
	278	What is already known about this topic:
53 54	279	National confidential enquiries have identified that many maternal deaths are preventable
55 56	280	Local hospital improvements in care are needed in order to further reduce the number of
57 58	281	maternal deaths
59 60		

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3 4	282	Maternal deaths should prompt a multidisciplinary review with root cause analysis within
5	283	the hospital providing care with actions to address any identified issues
6 7	284	
8 9	285	What this study adds:
10 11	286	• Systematic exploration of the reviews showed three quarters of women who died in
12 13	287	pregnancy or within six weeks of giving birth had their care reviewed and when done rarely
14 15	288	by an appropriate multidisciplinary team
16	289	When maternal deaths were reviewed, the quality of reviews could be improved suggesting
17 18	290	that improvements in training, support and adequate time are required together with using
19 20	291	a standardised robust process
21	292	
22 23	293	Acknowledgments: We would like to acknowledge the contribution of the many healthcare
24 25	294	professionals and staff from the health service and other organisations who were involved in the
26 27	295	notification of cases, the provision of data and the assessment of individual cases in both the UK and
28	296	Ireland.
29 30 31	297	
32	298	Data sharing: Data are available for sharing on request from HQIP at
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35 36 37	300	
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approved the submitted version. All authors had access to the data in the study and can take

responsibility for the integrity of the data and the accuracy of the data analysis.

316 **Transparency declaration:** The lead author affirms that this manuscript is an honest, accurate, and

- 10 317 transparent account of the study being reported; that no important aspects of the study have been
- 11 318 omitted; and that any discrepancies from the study as planned have been explained.

14 319 **Ethical approval:** Permission was obtained from the Healthcare Quality Improvement Partnership as

15
 320 data controllers to enable access to the anonymised case notes for this secondary case note review

study. Research Ethics Committee approval was not required for this secondary analysis of

19 322 anonymous data.20

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