

Appendix 4: Medication prescribing (antibiotic and antiviral), diagnostic testing, hospital referral and confidence with the treatment and advice, split for face-to-face (F2F, practice and home) consultations and phone/video (P/V) consultations, and specifically for COVID-19 suspected patients.

Country	Antibiotic	Antiviral	Diagnostic testing	Referral	Confidence advice/treatment*
All countries					
<i>Patients (F2F)</i>	23.0% (20.7-25.4)	1.1% (0.7-1.9)	39.8% (37.1-42.6)	10% (8.5-11.8)	12.6% 60.6% 24.4% 2.0% 0.5%
<i>COVID-19 suspected (F2F)</i>	11.6% (8.9-15.0)	0.7% (0.2-2.0)	43.3% (38.7-48.0)	21.2% (17.6-25.3)	12.5% 52.3% 30.4% 3.4% 1.4%
<i>Patients (P/V)</i>	13.9% (12.4-15.6)	1.3% (0.9-2.0)	20.2% (18.4-22.1)	6.8% (5.7-8.1)	9.0% 60.0% 27.9% 2.9% 0.2%
<i>COVID-19 suspected (P/V)</i>	8.2% (6.5-10.2)	0.81% (0.4-1.7)	31.2% (28.2-34.3)	12.7% (10.6-15.0)	8.0% 56.0% 31.4% 4.3% 0.4%
Armenia					
<i>Patients (F2F)</i>	7.8% (4.5-13.2)	0.0% (0.0-2.4)	38.6% (31.2-46.5)	12.4% (8.1-18.6)	25.5% 41.8% 28.8% 3.9% 0.0%
<i>Patients (P/V)</i>	23.5% (9.6-47.3)	0.0% (0.0-18.4)	41.2% (21.6-64.0)	17.6% (6.2-41.0)	11.8% 35.3% 29.4% 23.5% 0.0%
Belgium					
<i>Patients (F2F)</i>	5.4% (1.8-14.6)	0.0% (0.0-6.4)	1.8% (0.3-9.4)	26.8% (17.0-39.6)	1.9% 11.3% 64.2% 11.3% 11.3%
<i>Patients (P/V)</i>	2.5% (1.0-6.3)	0.0% (0.02.4-)	0.0% (0.0-2.4)	1.9% (0.6-5.4)	3.2% 43.0% 49.4% 3.8% 0.6%
Germany					
<i>Patients (F2F)</i>	8.6% (5.1-14.2)	0.0% (0.0-2.5)	37.1% (29.8-45)	0.7% (0.1-3.7)	1.3% 58.3% 39.7% 0.7% 0.0%
<i>Patients (P/V)</i>	0.0% (0.0-9.2)	0.0% (0.0-9.2)	42.1% (27.9-57.8)	0.0% (0.0-9.2)	0.0% 57.9% 42.1% 0.0% 0.0%

Denmark					
<i>Patients (F2F)</i>	7.7% (1.4-33.3)	0.0% (0.0-22.8)	92.3% (66.7-98.6)	7.7% (1.4-33.3)	0.0% 40.0% 40.0% 20.0% 0.0%
<i>Patients (P/V)</i>	4.5% (2.1-9.5)	0.0% (0.0-2.8)	60.2% (51.7-68.1)	18.0% (12.4-25.4)	4.5% 32.1% 43.8% 18.8% 0.9%
Spain					
<i>Patients (F2F)</i>	4.8% (2.1-10.8)	0.0% (0.0-3.6)	51.9% (42.4-61.3)	15.4% (9.7-23.5)	9.2% 73.5% 16.3% 1.0% 0.0%
<i>Patients (P/V)</i>	4.2% (1.8-9.5)	0.0% (0.0-3.1)	21.8% (15.4-30.1)	6.7% (3.4-12.7)	9.3% 74.6% 16.1% 0.0% 0.0%
France					
<i>Patients (F2F)</i>	17.8% (10.7-28.1)	0.0% (0.0-5.0)	43.8% (33.0-55.2)	6.8% (3.0-15.1)	9.9% 63.4% 21.1% 5.6% 0.0%
<i>Patients (P/V)</i>	9.8% (5.0-18.1)	0.0% (0.0-4.5)	15.9% (9.5-25.3)	4.9% (1.9-11.9)	11.0% 37.8% 47.6% 1.2% 2.4%
Georgia					
<i>Patients (F2F)</i>	9.9% (6.0-15.9)	2.1% (0.7-6.0)	50.7% (42.6-58.8)	2.1% (0.7-6.0)	8.5% 88.0% 3.5% 0.0% 0.0%
<i>Patients (P/V)</i>	1.3% (0.2-6.7)	6.3% (2.7-13.8)	8.8% (4.3-17.0)	1.3% (0.2-6.7)	8.8% 81.3% 10.0% 0.0% 0.0%
Greece					
<i>Patients (F2F)</i>	41.2% (32.0-51.2)	7.2% (3.5-14.2)	49.5% (39.7-59.3)	26.8% (19.0-36.4)	6.2% 71.1% 22.7% 0.0% 0.0%
<i>Patients (P/V)</i>	23.4% (16.8-31.6)	4.8% (2.2-10.2)	5.6% (2.8-11.2)	5.6% (2.8-11.2)	8.9% 67.7% 23.4% 0.0% 0.0%

Hungary					
<i>Patients (F2F)</i>	57.1% (42.2-70.9)	0.0% (0.0-8.4)	33.3% (21.0-48.4)	2.4% (0.4-12.3)	26.2% 73.8% 0.0% 0.0% 0.0%
<i>Patients (P/V)</i>	28.1% (20.1-37.8)	0.0% (0.0-3.8)	13.5% (8.1-21.8)	1.0% (0.2-5.7)	11.5% 87.5% 1.0% 0.0% 0.0%
Ireland					
<i>Patients (F2F)</i>	29.7% (17.5-45.8)	0.0% (0.0-9.4)	16.2% (7.7-31.1)	10.8% (4.3-24.7)	25.7% 48.6% 25.7% 0.0% 0.0%
<i>Patients (P/V)</i>	21.2% (15.9-27.8)	0.0% (0.0-2.1)	7.8% (4.7-12.7)	0.6% (0.1-3.1)	10.7% 59.3% 28.2% 1.7% 0.0%
Moldova					
<i>Patients (F2F)</i>	28.3% (18.5-40.8)	1.7% (0.3-8.9)	80.0% (68.2-88.2)	8.3% (3.6-18.1)	43.3% 50.0% 6.7% 0.0% 0.0%
<i>Patients (P/V)</i>	5.1% (2.7-9.3)	2.2% (0.9-5.6)	61.8% (54.5-68.6)	20.2% (15.0-26.7)	2.8% 71.9% 24.7% 0.6% 0.0%
Netherlands					
<i>Patients (F2F)</i>	32.2% (21.7-44.9)	0.0% (0.0-6.1)	30.5% (20.3-43.0)	11.9% (5.9-22.5)	8.8% 56.1% 31.6% 3.5% 0.0%
<i>Patients (P/V)</i>	7.1% (4.1-11.9)	0.0% (0.0-2.2)	2.4% (0.9-5.9)	3.5% (1.6-7.5)	5.0% 61.5% 28.0% 5.6% 0.0%
Poland					
<i>Patients (F2F)</i>	39.6% (30.1-49.8)	0.0% (0.0-4.1)	15.4% (9.4-24.2)	5.5% (2.4-12.2)	5.5% 71.4% 22.0% 1.1% 0.0%
<i>Patients (P/V)</i>	21.6% (15.6-29.1)	2.9% (1.1-7.2)	11.5% (7.2-17.9)	2.2% (0.7-6.2)	6.5% 57.6% 32.4% 3.6% 0.0%

Romania					
<i>Patients (F2F)</i>	25.8% (13.7-43.2)	3.2% (0.6-16.2)	19.4% (9.2-36.3)	6.5% (1.8-20.7)	35.5% 58.1% 6.5% 0.0% 0.0%
<i>Patients (P/V)</i>	16.9% (10.3-26.3)	4.8% (1.9-11.7)	21.7% (14.2-31.7)	8.4% (4.1-16.4)	39.8% 53.0% 7.2% 0.0% 0.0%
Ukraine					
<i>Patients (F2F)</i>	50.5% (41.1-59.8)	1.9% (0.5-6.6)	45.8% (36.7-55.2)	7.5% (3.8-14.1)	2.8% 55.7% 40.6% 0.9% 0.0%
<i>Patients (P/V)</i>	19.8% (13.7-27.8)	0.8% (0.1-4.5)	18.2% (12.3-26.0)	11.6% (7.0-18.5)	14.2% 62.5% 23.3% 0.0% 0.0%
United Kingdom					
<i>Patients (F2F)</i>	55.2% (37.5-71.6)	0.0% (0.0-11.7)	20.7% (9.8-38.4)	20.7% (9.8-38.4)	27.6% 62.1% 10.3% 0.0% 0.0%
<i>Patients (P/V)</i>	46.5% (36.7-56.9)	0.0% (0.0-4.1)	13.3% (7.8-21.9)	5.6% (2.4-12.4)	9.0% 53.9% 36.0% 1.1% 0.0%

* very confident, confident, moderately, unconfident, very unconfident.