

## Appendix 1: Themes identified from interviews with family carers of hospital patients with dementia

Categories	Theme
Caring for people with Dementia	Staff knowledge of dementia
	Staff attitudes towards people with dementia
	Appropriate delivery of dementia care
	Inexperienced in delivering dementia care
Communication with health professionals	Being informed
	Carer expectations
	Hospital staff approachable
	Carers' questions answered
	Staff distant
	Staff approached carers
	Personal profile documentation
Treatment	Medical treatment
	Fundamental nursing care
	Toileting issues
	Safety and protection
	Night time issues
	Admission
	End of life care
	Discharge arrangements
	Care package
Meals and eating	

	Pain relief
Activities and boredom	Appreciate of activities offered
	Little stimulus for patients
	Too ill to engage in activities
	Boredom
Ward environment	Decor and cleanliness
	Personalised patient surroundings
	Day room
	Sensory room
	Ward being special
Family carers	Relationship to the patient
	Visiting times
	Involved in hospital care
	Carer concerns
	Improving care

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